

ARKEA

Investor Presentation

November 2019



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The condensed consolidated financial statements for the six month period ended 30th June 2019 have been approved by the Board of Directors dated 28th August 2019 and have been subject to a limited review. They are available within the Company's universal registration document for the year ended 31st December 2018, constituting the half yearly financial report for the six month period ended 30th June 2019.



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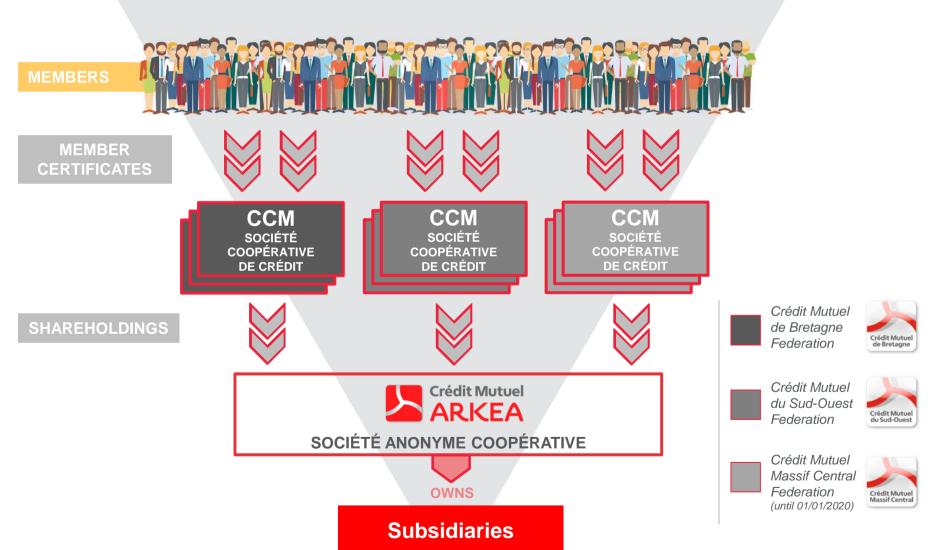
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Arkéa's organisation & development strategy

Arkéa's cooperative organisation







Arkéa group's activities



4.6 million clients of which 1.5 million members

3,016 directors in **328** local savings banks

10,500 employees

Retail banking



Corporates & institutions



Insurance – Asset Management



Non-banking activities

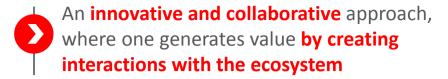


BtoB market





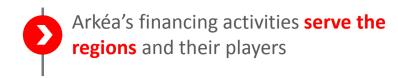
The 3 key factors of Arkéa's strategy



- Territorial anchoring, particularly with the networks' coverage and a dynamic investment policy in regional companies
- A culture of innovation that enables Arkéa to overcome historic boundaries and to grow the group's influence all over France and even beyond
 - The group has thereby become **one of the leaders in on-line banking** in Europe with Fortuneo Banque and Keytrade Bank
 - The provision of while label banking services also allows Arkéa to keep up to date with market knowledge and to continuously raise its performance standards
- An intermediate size, in a "massifying" industry", provides agility, proximity and the needed responsiveness to be a reference partner of the digital ecosystem, with which Arkéa implements various forms of co-operation



Territorial anchoring with private equity



With 5 dedicated vehicles and a €1bn investment capacity, Arkéa Capital covers all business development stages







SME management projects



Support management to strengthen shareholder structure



Large regional companies





With more than half of its investments completed outside of Arkéa's historical regions, Arkéa Capital supports the growth of companies throughout the entire French territory





Territorial anchoring with public sector lending

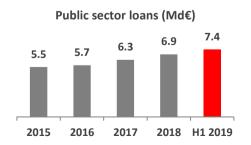


- Arkéa Banque Entreprises & Institutionnels (ABEI) provides financing to French public local authorities as well as private players with missions of general interest:
 - Local authorities: regions, "départements", "métropoles", municipalities and groups of





- Social housing organisations
- Local public companies and development agencies
- 11 regions financed by ABEI, out of 13 2 out of 3 "départements" 15 of the largest "métropoles"
- €7.4 bn of loans to the public sector on Arkéa's balance sheet at the end of June 2019
 - Includes loans generated by ABEI and the 3 Crédit Mutuel Federations
 - 12% of total outstanding loans, with a regular growth of the book



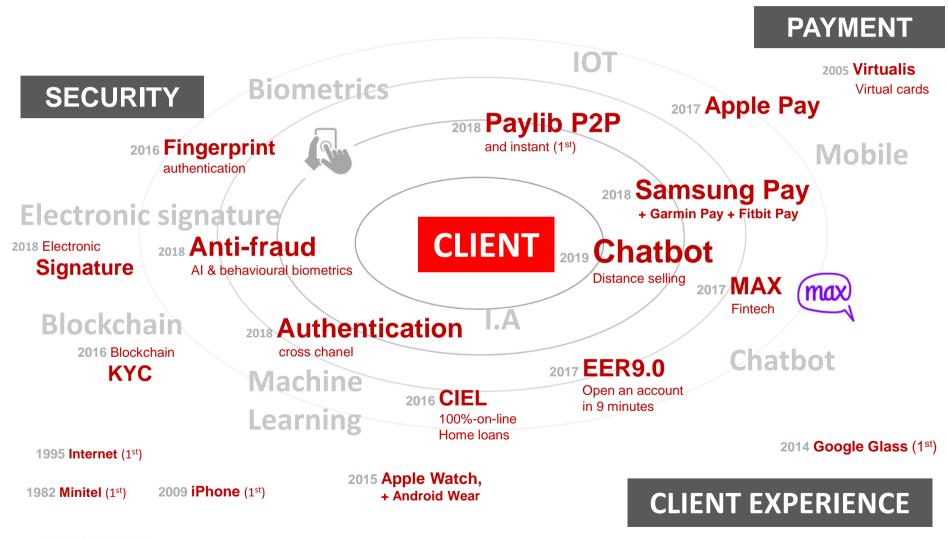






A culture of innovation







Main achievements in the first half of 2019

Territories



End of bank charges

for financially fragile populations

Capital investment in regional companies













1st investment completed by



A fund aimed at supporting the Breton marine economy



A €500 M funding envelope

To support actions to revive town centres

Innovation



1st bank in France

to make **instant payment** via a mobile number **possible**

Mobile payment

Payment via connected watch (Mastercard)



Mobile payment via Samsung Pay (Max clients)



& via Google Pay (Fortuneo et Max clients)



Les magasins U and Monext present the 'U paiement' application





More customised services with Google Cloud

BtoB



First transactions for





Deployment in Germany of an

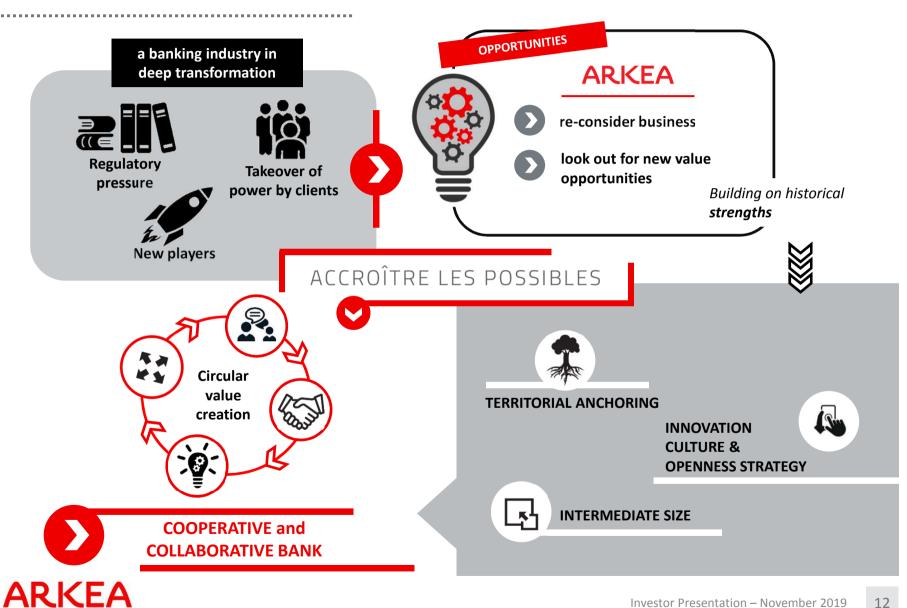
all-inclusive offer of connected remote assistance services

40 % of e-commerce transactions in France operated by



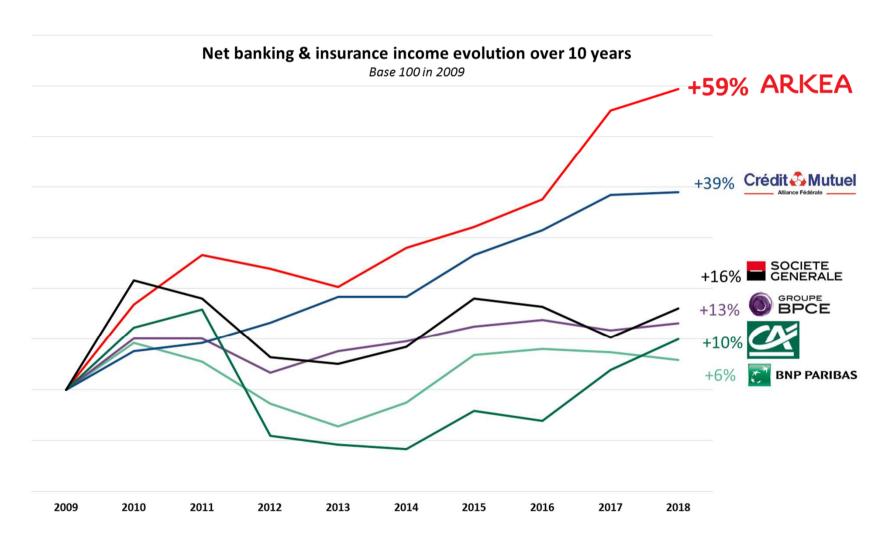


A development strategy based on collaboration to create circular value



A pertinent strategy resulting in a significant income growth

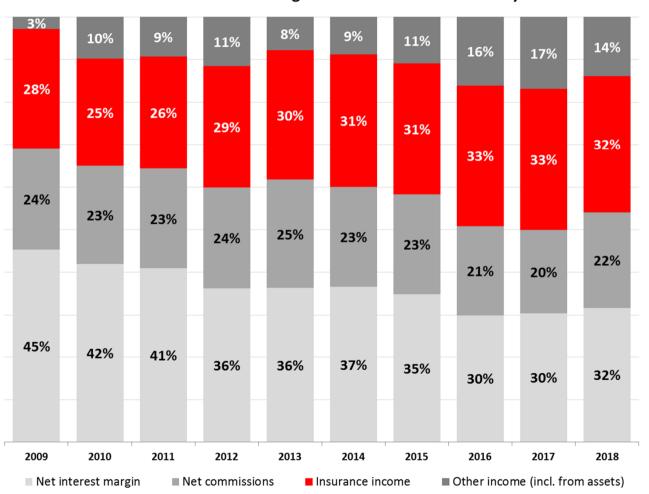
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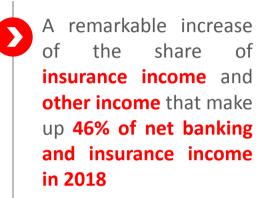




A growth coupled with a diversification of income sources

Distribution of net banking & insurance income over 10 years

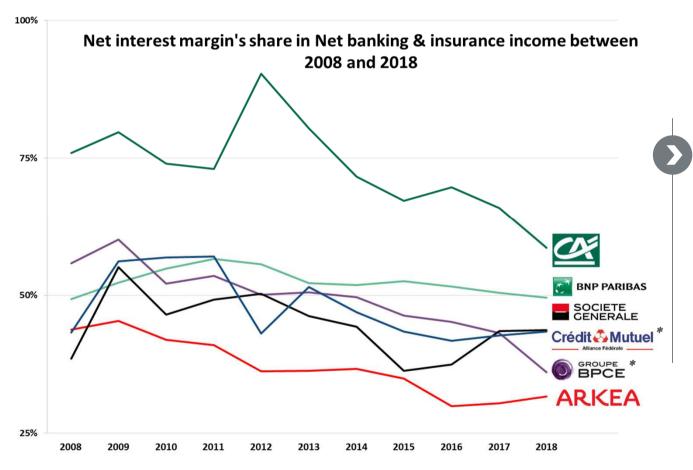






A lower dependence to interest rate fluctuations for Arkéa

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Major strategic directions resulting in revenue diversification, enabling Arkéa to be less dependent to interest rate levels



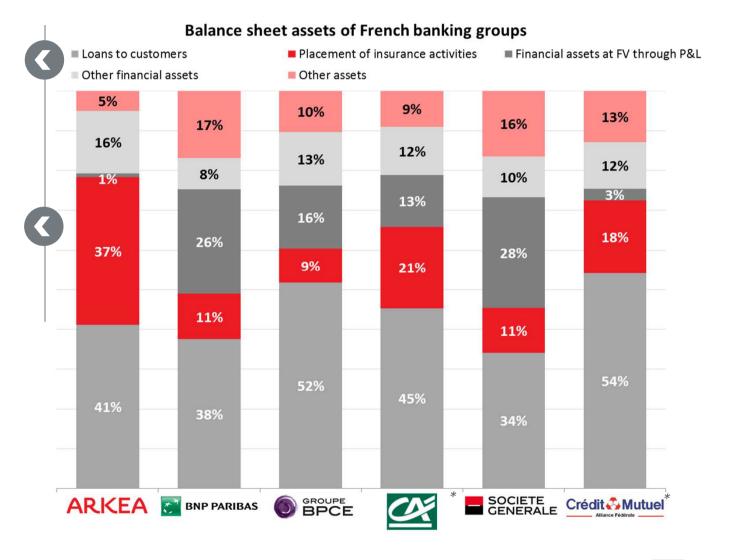
A structure of assets generating regular income

With a balance sheet structure based on loans to customers and on insurance, Arkéa enjoys recurrent income

Moreover, only a small part of Arkéa's assets (1%) are classified as financial assets at fair value through profit or loss



A business model generating a regular, profitable and balanced growth



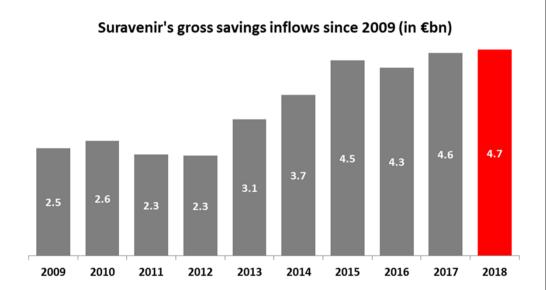


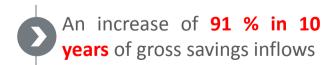
An increase of savings inflows with the multiplicity of distributors

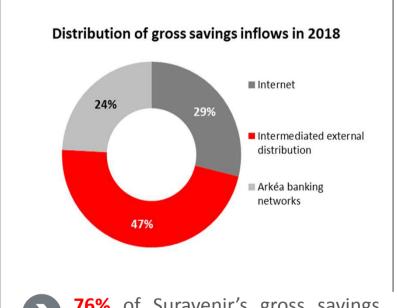
Arkéa's strategy of building external partnerships contributes to the income growth



Suravenir: an illustration in life insurance





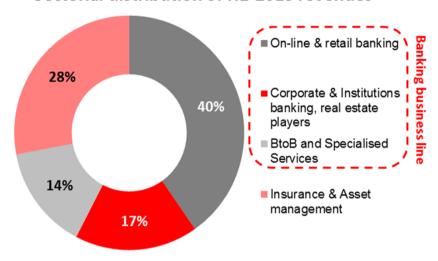


76% of Suravenir's gross savings inflows come from the internet and from external distribution networks (+ 4 pts vs. 2017)



A growth driven by a sectorial and geographic diversification

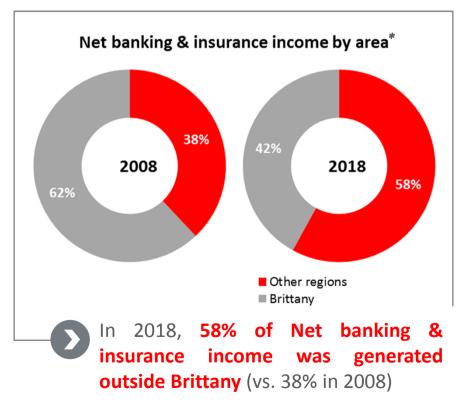
Sectorial distribution of H1-2019 revenues





B2B and B2B2C activities contribute to the income growth

14% of Arkéa's H1 2019 revenues come from the development of the B2B & Specialised Services division**





^{*} Arkéa's own estimate

An exceptional growth path since 2008

Growth since 31/12/2008



 $\times 14$

Net income (GROUP SHARE)

€437 M *y.e.* 31/12/2018 versus €31 M v.e. 31/12/2008



+ 98 %

Net banking & insurance income

€2.15 bn *y.e.* 31/12/2018 versus € 1.08 bn *y.e.* 31/12/2008



+ 141 %

Outstanding savings

€111.2 bn as at 31/12/2018 versus € 46.2 bn as at 31/12/2008



An outstanding trajectory

- confirming the pertinence of the business model and strategy
- providing resources for independence



+ 96 %

Total assets

€135 bn as at 31/12/2018 versus €69 bn as at 31/12/2008



x 2.6

Equity (GROUP SHARE)

€6.7 bn as at 31/12/2018 versus €2.6 bn as at 31/12/2008



+ 93 %

Outstanding loans

€56.5 bn as at 31/12/2018 versus €29.3 bn as at 31/12/2008



2019 Half-Year results

Dynamics confirmed in the 1st half of 2019



Dynamic commercial development



Expanding **client** portfolio

+ 1.8 %



Increased outstanding gross loans

+ 5.2 %



Growing outstanding savings

+ 5.7 %

Revenues at their highest level



Revenues

Growing net banking & insurance income

€1,116 M i.e. + 3.1%

Risk

Moderate cost of risk

€34 M i.e. 12 bps

of outstanding client exposures

Net income

Slightly lower net income group share

€244 M i.e. – 0.9 %

A robust financial structure



Gross Loan to deposit ratio

105 %

CET 1

Common Equity Tier One ratio

17.5 %

Liquidity

Liquidity reserves of

€19.1 bn



A client portfolio growing by 1.8 %

Client portfolio evolution 4 552 400 4 473 700 + 1.8 % 243 600 290 600 4 210 200 + 6.3 % 273 700 4 308 800 4 183 100 3 936 500 2017* 2018* H1-2019 ■ Individuals ■ Professionals, corporates & institutions



128,600 new clients

Customer acquisition driven mainly by subsidiaries: the personal assistant max (+34,000 clients), insurance companies (+43,000 clients), on-line banking (+26,000 clients)



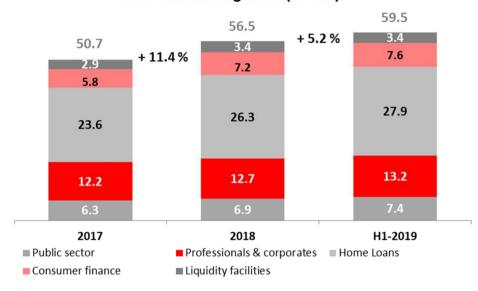
A portfolio increased by 1.8 % compared to 2018, reaching 4.6 million clients.

On a comparable basis, the portfolio increased by 2.9% (sale of Leasecom in H1 2019)

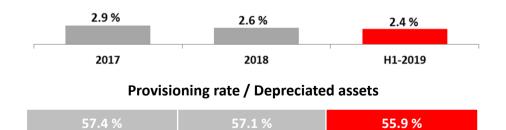


Outstanding loans increased by 5.2 % to €59.5 bn

Gross outstanding loans (in €bn)



NPL / Total outstanding loans





A growth of outstanding loans driven by a €7.7 bn production in the first half of the year (vs. €6.3 bn in H1 2018), covering all types of loans:

- Loans to corporates and professionals (+ 25 % to €2 bn)
- Loans to individuals (+ 11.6 % to €4.8 bn)
 - + €3.2 bn in home loans
 - + €1.6 bn in consumer finance
- Loans to the public sector (x2 to €0.9 bn)



A quality loan portfolio

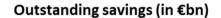
Outstanding loans of a good quality, with a NPL ratio of 2.4 %

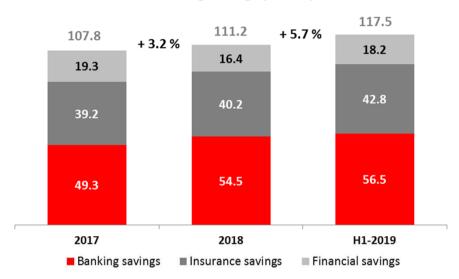
A prudent approach over client credit risk with a 55.9% provisioning rate for balance sheet impaired loans



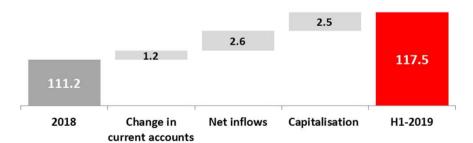
Outstanding savings growing by 5.7 % to €117.5 bn

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Change in outstanding savings (in €bn)



- Outstanding savings at €117.5 bn, a 5.7 %-increase since end of 2018 driven by net inflows and capitalisation
- Net inflows amount to €2.6 bn, up 59.5 % vs. H1 2018 :
 - + €0.8 bn of **banking savings**
 - + €1.2 bn of insurance savings
 - + €0.7 bn of financial savings



A strong commercial development of insurance activities

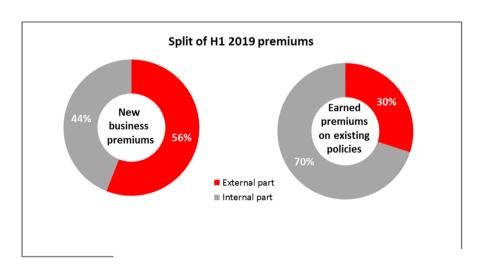
Earned premiums on existing policies New business premiums (in €M) (in €M) + 5.7 % + 7.5 % Property 151 insurance 142 26 23 ■ Personal insurance H1-2018 H1-2019 H1-2018 H1-2019



New business premiums are up €2 M and earned premiums on existing policies are up €11 M vs. H1 2018, mainly in property insurance

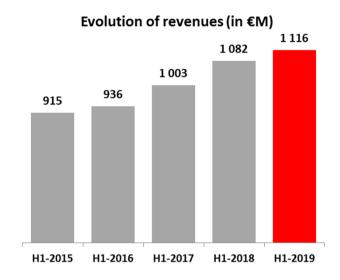
Business from external networks is growing and accounts for :

- 56 % of new business premiums (+ 3 points vs. H1 2018)
- **30** % **of earned premiums** on existing policies (+ 2 points vs. H1 2018)

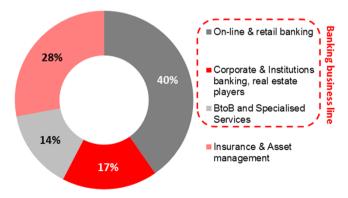




Revenues growing by 3.1 % to a historic level of €1,116 M



Sectorial distribution of H1-2019 revenues





Revenues of the banking business line are down by 2.9% compared to H1 2018, to €804 M

On a comparable basis, revenues decreased by €23 M to €787 M:

- The financial margin decreased by €20 M to €389 M mainly due to lower changes in value of equity instruments at fair value through P&L
- Commissions are down by €8 M to €313 M with the implementation at the start of 2019 of a ceiling on banking charges for financially vulnerable people and with the removal of banking incident charges for financially vulnerable clients benefiting from the dedicated services
- Other operating income and charges grew by €5 M to €86 M

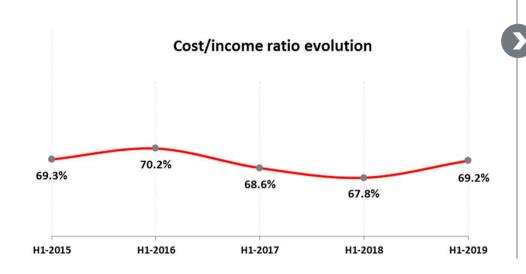


Revenues of the insurance and asset management business line increased by €57 M to €312 M, with the development of the business and the improvement in the claims level on all products compared to H1 2018



A cost/income ratio of 69.2 %

.....



Operating expenses increased by €39 M to €773 M (+ 5.3 %)

On a comparable basis, operating expenses increased by €44 M with :

- Recruitment and remuneration policy (+ €12 M)
- Other expenses linked to the investment and development strategy of the group (+ €29 M) including technological transformation and regulatory projects



A **69.2** % cost/income ratio, stable over the last 5 half-year closings



A 10.4 % decrease of the cost of risk, at €34 M

Cost of risk

38

34

26

25

12

11

14

12

H1-2015

H1-2016

H1-2017

H1-2018

H1-2019

Cost of risk (annualised) in bps



A cost of risk down by €4 M to €34 M, representing a moderate proportion of outstanding client exposures (12 bps)

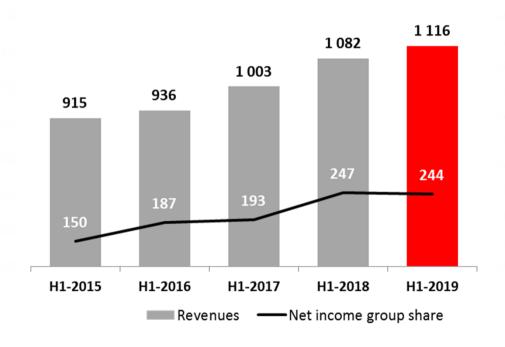
- Performing assets (Bucket 1 et 2)
 Outstanding performing assets increased by 6.3 % to €58.4 bn in H1 2019 (vs. a 5.4 % increase to €52.5 bn in H1 2018)
- Depreciated assets (Bucket 3)
 Outstanding depreciated assets increased by 0.4 % to €1.4 bn in H1 2019 (vs. a 0.9 % decrease to €1.5 bn in H1 2018)



A net income (group share) of €244 M

......

Evolution of revenues and net income (in €M)



After a record level in 2018, net income (group share) reaches €244 M, slightly lower (-0,9 %) but still driven by growing revenues



2019: a reference first half

After a record year in 2018, the 1st half of 2019 confirms the pertinence of Arkéa's development strategy with excellent results and ratios:

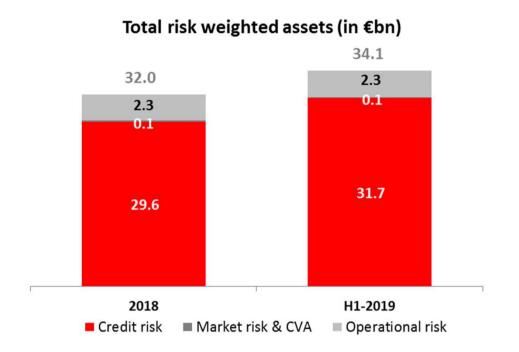
- On-going commercial development with record revenues of €1,116 M
- A high asset quality with a decreased cost of risk
- A growth path generating a **steady profitability** with net income of €244 M
- A robust financial structure, with high solvency and liquidity levels
- An original model combining growth and profitability



Financial Management

Risk weighted assets growing in line with outstanding loans

.....



Total capital requirements

€2.6 bn €2.7 bn



A €2.1 bn increase driven by the growth of outstanding loans

93 % of risk weighted assets relate to **credit risk**, with :

- €6.2 bn from a standard approach
- €25.5 bn from an internal ratings-based approach

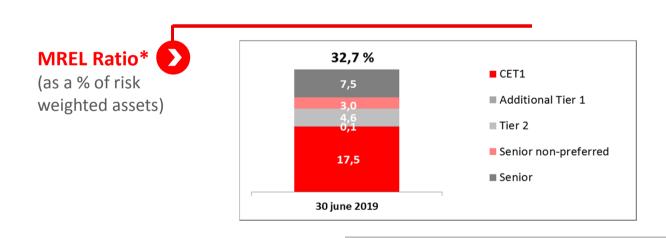
Higher capital requirements in line with the growth of credit risk exposures



Leading solvency levels

A solid balance sheet structure

- Total assets of €147.4 bn (+ 9 % vs. 31/12/2018)
- Shareholders' equity of €7.1 bn (+ 5 % vs. 31/12/2018) with €2.3 bn of member shares
- CET 1 ratio of 17.5 %*, stable since 31/12/2018 and largely above regulatory requirements of 9.76 % (SREP excl. P2G)
- Total capital ratio of 22.1 %*, increased by 2.3 points since 31/12/2018 with Tier 2 bond issues in H1 2019, with regulatory requirements of 13.26 %
- Leverage ratio of 6.7 %*





^{*} Solvency ratios including half-year results and excluding IPCs (-13 bp impact on CET1 ratio).

Leverage ratio according to the "European delegated act", with automatically applicable provisions

(mainly exclusion of insurance subsidiaries assets), excluding savings centralised with CDC and

excluding provisions subject to prior authorisation (inter-company transactions)

Investor Presentation – November 2019

Diversification and balance between funding programmes

6

2019 Public issues

Senior Preferred

6Y / MS + 110 bps €500 M

10Y / MS + 75 bps €500 M

9Y / MS + 70 bps €500 M *Social Bond*

Senior Non Preferred

7Y / MS + 145 bps €500 M

Tier 2

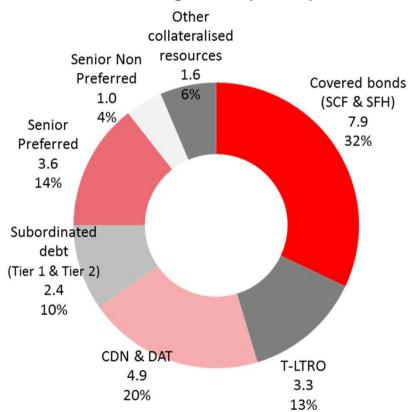
12Y / MS + 255 bps €750 M

Covered Bonds

Home Loans - 10Y / MS + 6 bps €500 M

Public Sector – 10Y / MS + 4 bps €500 M

Outstanding issues (in €bn)

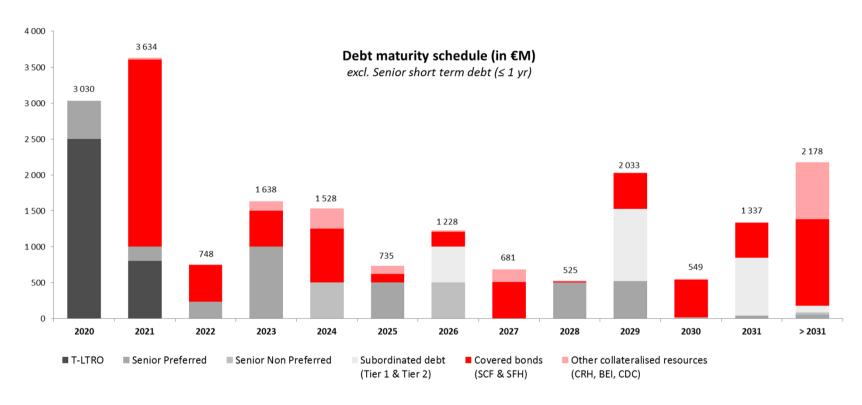


Data as at 07/11/2019



Long term resources favoured





Data as at 07/11/2019



Quality ratings illustrating Arkéa's financial solidity

	MOODY'S INVESTORS SERVICE	Fitch Ratings
Long Term Senior Preferred Debt	Aa3	A
Outlook	Negative	Stable
Short Term Senior Preferred Debt	P-1	F1
Long Term Senior Non Preferred Debt	Baa1	Α-
Tier 2 Subordinated Debt	Baa1	BBB+

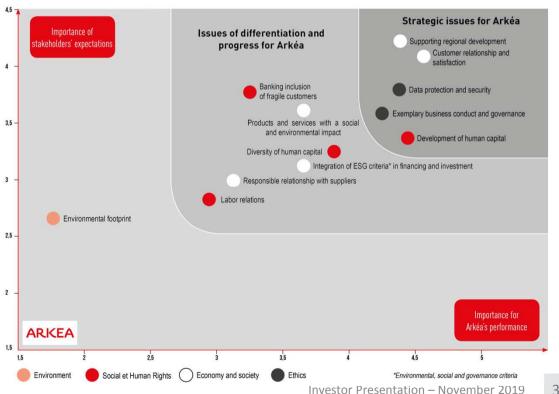


Arkéa's Corporate Social Responsibility Strategy



Arkéa's CSR key issues

- Supporting regional development
- Banking inclusion and fragile customers
- Products and services with a social & environmental impact
- Integration of ESG criteria in financing and investment





Arkéa's ambition

- Facilitate the **positive impact projects** of **stakeholders**
- Support stakeholders: individuals, professionals, corporates, institutional clients, suppliers, partners
- Through our businesses: financing and investments, savings, insurance
- In a responsible approach: by supporting their positive impact projects and by integrating ESG criteria into financing and investment activities
- At the heart of our corporate strategy



Local economic development



Support of local economic development

Local authorities



Granted in 2018

Arkéa Banque Entreprises & Institutionnels finance local authorities as well as partner agencies that deliver local services to the public



Regional companies



Investment in regional companies' equity

€200 M

In 2018

of which 10 new start-ups



Voluntary sector



70,700

Non-profit organisations

Among clients

Banking solutions, initiatives to support non-profit associations that benefit to employment, regional revitalisation, solidarity or sustainable development





Support of local economic development

In september 2019, Arkéa issued an inaugural social senior preferred bond from its sustainable bond framework, illustrating the group's commitment to addressing social issues

Social housing



€1 bn

Incentive loans
At the end of 2018

Arkéa Banque Entreprises & Institutionnels is the partner of choice for major groups that alone account for more than half of social housing units.

The group has acquired stakes in 35 public housing companies



Armorique Habitat



A subsidiary dedicated to social housing

With a rental housing stock of nearly

6,500 homes, it houses almost

10,000

people



Health & care institutions



2/3

of university hospitals (CHUs) in Brittany

In the area of public health, the Arkéa group finances university hospitals (CHUs) and the main hospitals in Brittany





Support stakeholders in transitions

Investment fund

20 M

to support entrepreneurs involved in energy transition, circular economy and societal entrepreneurship

WEPOSITIVEINVEST

CSR funding

€327 M

Specific funding envelope by Arkéa Banque Entreprises & Institutionnels used at the end of 2018



ESG assets

€28 bn

Under management by Federal Finance Gestion



Responsible investments

V

Investment products focused on responsible investment, with the creation of CSR term deposits and by reducing the UCITS range from 250 to 10 to firstly offer funds that meet ESG criteria



PRI signatories







Arkéa's commitments & ratings

Member of UN Global Compact France (advanced level)



- Signatory of the Principles for Responsible Investment (PRI)
 (group's asset management entities)
- Signatory of the supplier relations charter





Appendix

Arkéa Home Loans SFH

Arkéa Home Loans SFH: Key features





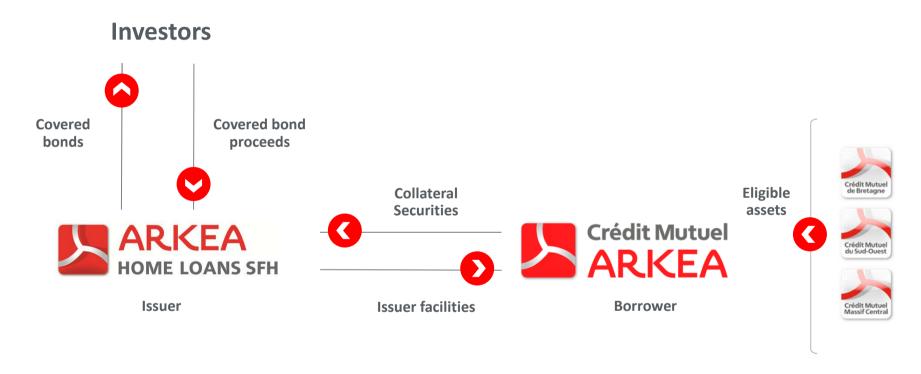
Arkéa Home Loans SFH's purpose is:

- To refinance Arkéa's home loan business
- To diversify and optimise Crédit Mutuel Arkéa's funding sources
- Arkéa Home Loans SFH is a regulated credit institution, licensed as a Société de Financement de l'Habitat under the French legal framework
 - Only eligible home loans, refinanced with Obligations de Financement de l'Habitat
 - Legal privilege over assets given to investors in Obligations de Financement de l'Habitat
 - Bankruptcy remoteness of Arkéa Home Loans SFH from Crédit Mutuel Arkéa ensured by French law
 - Recourse of Arkéa Home Loans SFH on the cover pool and on Crédit Mutuel Arkéa
 - Regulation and supervision by the French Banking Authorities (ACPR)
 - Close monitoring by the specific controller, with regular audit of the collateral portfolio
- Arkéa Home Loans SFH is a French home loan covered bond programme with a cover pool including EUR-denominated French home loans only, originated by Crédit Mutuel Arkéa with conservative underwriting procedures and restrictive eligibility criteria



Arkéa Home Loans SFH: Structure overview





Collateral providers



Arkéa Home Loans SFH: Cover pool eligibility criteria





Main eligibility criteria

- Loans to individuals and French Sociétés Civiles Immobilières only
- Loans commercialised by Crédit Mutuel de Bretagne, Crédit Mutuel du Sud-Ouest and Crédit Mutuel Massif Central
- · Home loans for purchase, renovation, building or refinancing
- Owner occupied property, vacation home or buy-to-let property located in France only
- Residual maturity between 2 months and 25 years
- No defaulted loans
- Only non-encumbered loans
- Loan-to-income ratio at 33% maximum
- Mortgages or guaranteed loans*
- Un-indexed and indexed LTVs below 100%

*Crédit Mutuel Arkéa has chosen external insurance companies to guarantee home loans (excl. mortgages)

- The insurer provides an unconditional first demand guarantee to Crédit Mutuel Arkéa
- Home loans (excl. mortgages) granted by Crédit Mutuel Arkéa are guaranteed by CNP Caution (CNP Assurances, Moody's: A1/ S&P: A), AXA Caution (AXA, Moody's: Aa3, S&P: AA-, Fitch: AA-) or by L'Equité (Generali France, Moody's: Baa1/ Fitch: A-/AM Best: A)
- New loan production is guaranteed by CNP Caution and AXA Caution
- To a lesser extent Crédit Mutuel Arkéa may also use Crédit Logement's guarantee (Moody's: Aa3/ DBRS: AA)



Arkéa Home Loans SFH:

Programme characteristics



	Arkéa Home Loans SFH ARKEA HOME LOANS SFH
Programme size	€10 bn of <i>Obligations de Financement de l'Habitat</i>
Rating	Aaa (Moody's), AAA (Fitch)
Maturity of the bonds	Soft and hard bullet
Currency	EUR
Minimum collateralisation	Legal: 105 % Committed: 117%
Asset cover test	Over-collateralisation monitored monthly with Asset Cover Test
Liquidity	180 days of liquidity ahead to cover interest and principal amounts due
	Possibility for the Issuer to subscribe its own covered bonds for pledge as collateral with the ECB, up to 10% of outstanding covered bonds
Asset-liability management	Back-to-back loans to Crédit Mutuel Arkéa to ensure there is no mismatch
Risk weighting	Reduced risk weighting of 10% in Standard Approach according to the EU Capital Requirements Regulation (CRR)
UCITS compliance	Compliance with provision 52 (4) of the UCITS EU Directive
Listing	Luxembourg
Specific controller	Cailliau Dedouit et Associés

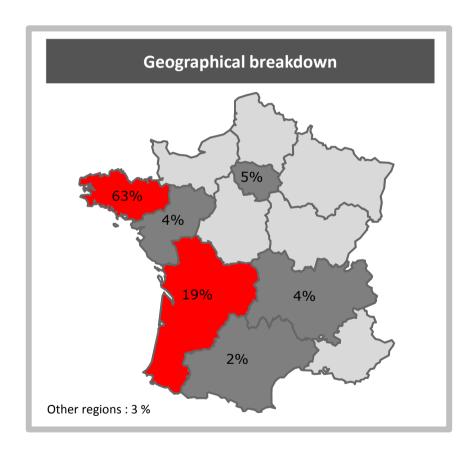


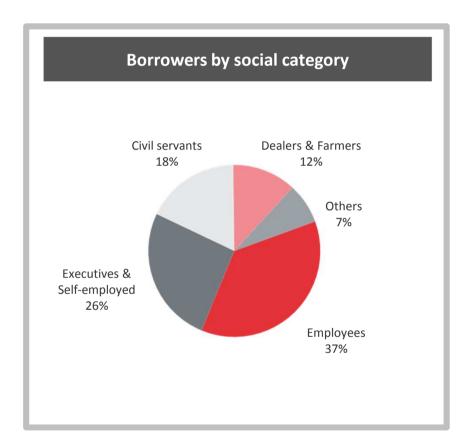


	Arkéa Home Loans SFH ARKEA HOME LOANS SFH				
Assets	100% French prime home loans originated by Crédit Mutuel Arkéa				
Current size	€9,632 M				
Number of loans	199,870				
Number of borrowers	119,157				
Average loan balance	€48,189				
Average LTV	Un-indexed : 67 % Indexed : 62 %				
Repayment type	99.8% amortising				
Seasoning	65 months				
Average remaining terms	11.8 years				
Issues outstanding	€7,309 M				
Over collateralisation	131.8%				



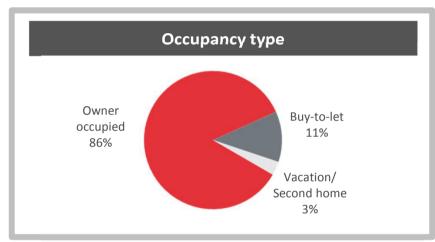


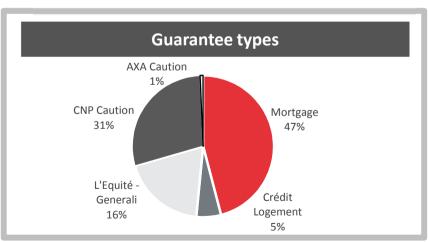


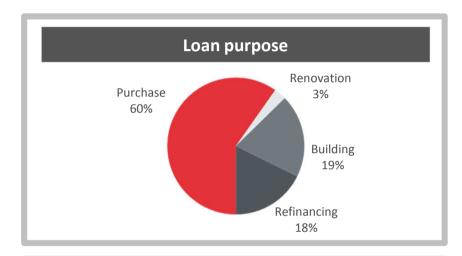


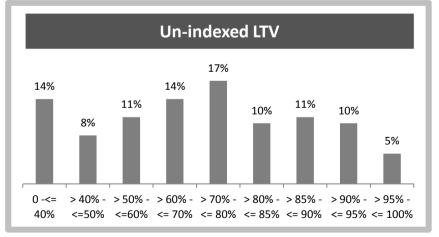






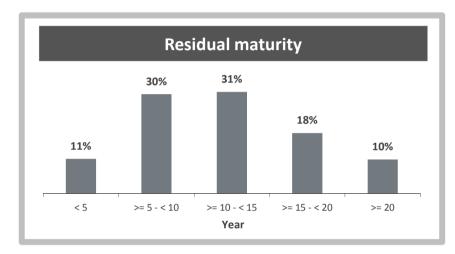


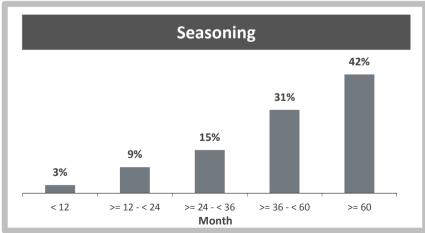


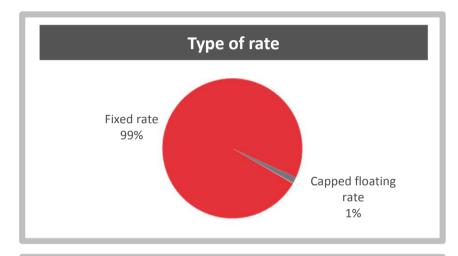


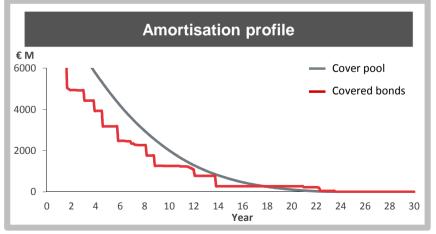














Arkéa Public Sector SCF

Arkéa Public Sector SCF: Key features





Arkéa Public Sector SCF's purpose is:

- To refinance Arkéa's lending to public sector entities
- To diversify and optimise Crédit Mutuel Arkéa's funding sources
- Arkéa Public Sector SCF is a regulated credit institution, licensed as a Société de Crédit Foncier under the French legal framework
 - Only eligible exposures to public entities refinanced with Obligations Foncières
 - Legal privilege over assets given to investors in *Obligations Foncières*
 - Bankruptcy remoteness of Arkéa Public Sector SCF from Crédit Mutuel Arkéa ensured by French law
 - Recourse of Arkéa Public Sector SCF on the cover pool and on Crédit Mutuel Arkéa
 - Regulation and supervision by the French Banking Authorities (ACPR)
 - Close monitoring by the specific controller, with regular audit of the collateral portfolio
- Arkéa Public Sector SCF is a French public sector covered bond programme with a cover pool including EUR-denominated French public sector exposures only



Arkéa Public Sector SCF: Structure overview



Covered bond proceeds



Securities

Issuer facilities

Collateral



Borrower









Collateral providers



Eligible

assets

Arkéa Public Sector SCF: Cover pool eligibility criteria





Main eligibility criteria

Loans to French public entities:

- Directly granted to a public entity, or
- 100%-guaranteed by a public entity

Loans commercialised by Arkéa Banque Entreprises & Institutionnels, Crédit Mutuel de Bretagne, Crédit Mutuel du Sud-Ouest and Crédit Mutuel Massif Central

No structured loans

No asset-backed securities

No defaulted loans

Only loans not already encumbered



Arkéa Public Sector SCF: Programme characteristics



	Arkéa Public Sector SCF	ARKEA PUBLIC SECTOR SCF			
Programme size	€10 bn of <i>Obligations Foncière</i>	es			
Rating	Aaa (Moody's)				
Maturity of the bonds	Soft and hard bullet				
Currency	EUR				
Minimum collateralisation	Legal: 105 % Committed: 126%				
Asset Cover Test	Over-collateralisation monitor	red monthly with Asset Cover Test			
Liquidity	180 days of liquidity ahead to cover interest and principal amounts due				
	Possibility for the Issuer to subscribe its own covered bonds for pledge as collateral with the ECB, up to 10% of outstanding covered bonds				
Asset-Liability Management	Back-to-back loans to Crédit M	Iutuel Arkéa to ensure there is no mismatch			
Risk weighting	Reduced risk weighting of 10%	in Standard Approach according to the EU Capital Requirements Regulation (CRR)			
UCITS Compliance	Compliance with provision 52	(4) of the UCITS EU Directive			
Listing	Luxembourg				
Specific controller	Cailliau Dedouit et Associés				



Arkéa Public Sector SCF: Cover pool as at 31/10/2019

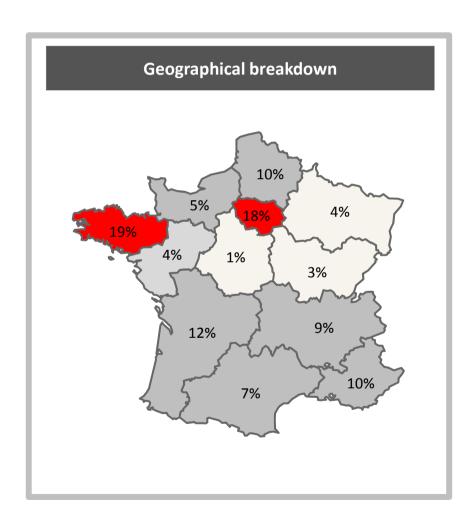


	Arkéa Public Sector SCF	ARKEA PUBLIC SECTOR SCF
Assets	100% EUR loans to French public sec Direct exposures to public entities: 8 Exposures 100%-guaranteed by pub	
Current size	€2,618 M	
Number of loans	1,937	
Number of borrowers	1,116	
Average loan balance	€2,345,760	
Loan type	Fixed rate loans: 45% Non capped floaters: 55%	
Repayment type	100% amortising	
Seasoning	61 months	
Average remaining terms	16.9 years	
Issues outstanding	€2,078 M	
Over collateralisation	126%	



Arkéa Public Sector SCF: Cover pool as at 31/10/2019



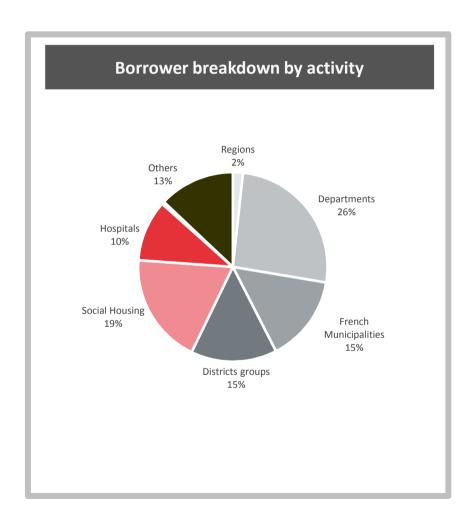


- A diversified geographic distribution of the cover pool, thanks to:
 - Arkéa's historic regional specificities, with a strong presence in Brittany and in the South-West
 - Arkéa Banque Entreprises & Institutionnels' national dimension, with offices in all French regions



Arkéa Public Sector SCF: Cover pool as at 31/10/2019





- A well diversified pool of borrowers between:
 - Local public authorities
 - Social housing organisations
 - Health & Care institutions



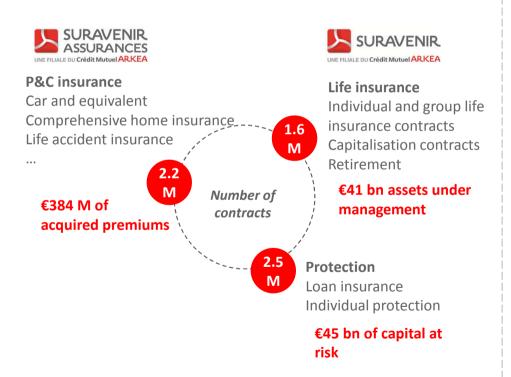
Other financial information

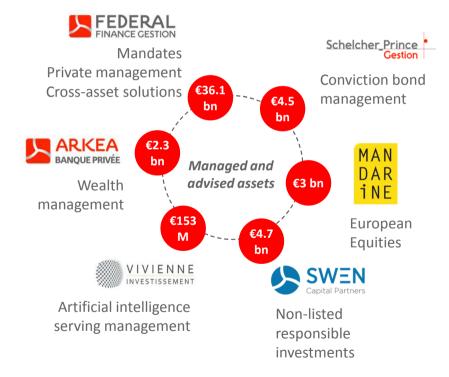
Focus on insurance and asset management

Benefiting from a 40-year expertise, a finance dedicated to clients

Within the Arkéa group, Suravenir and Suravenir Assurances are **two complementary entities in the insurance business** with a cumulated turnover of €5 bn in 2018

Arkéa Investment Services bring together Arkéa group's asset and wealth management specialists, with €51 bn of managed and advised assets







Value sharing in the benefit of territories

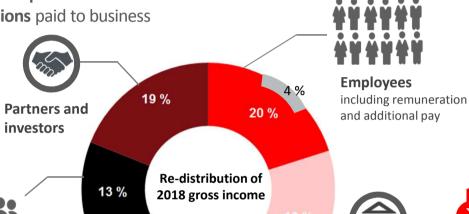


Arkéa has chosen to be a cooperative and collaborative bank that favours a balanced **sharing** of value with its members, clients, employees, business partners and territories

Business partners

€1.6 bn invested in companies at end of 2018

€309 M of **commissions** paid to business providers

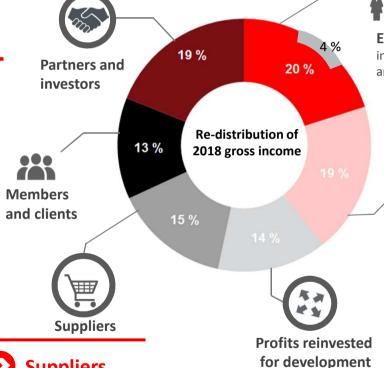


Employees

- + 36% in headcount in 10 years
- €575 M of paid remuneration

Clients and members

- €334 M of interest paid on client deposits
- €37 M paid to **holders** of member certificates
- €14 bn of loans granted in the year



other taxes,

employer's

contributions

Sovereigns and public authorities

State – Corporate tax, • €552 M of taxes paid

Suppliers

- Close to 3,000 local companies
- 95% of purchases made from French suppliers



Income statement for the 6-month period ended 30th June 2019

€M	H1-2019	H1-2018	Variation	%
Revenues	1 116	1 082	33	3.1%
Operating expenses	-773	-734	-39	5.3%
Cost/income ratio	69,2%	67,8%	-1.5 point	
Gross operating income	343	349	-6	-1.6%
Provisions for risk	-34	-38	4	-10.4%
Operating income	309	311	-2	-0.6%
Net income - Group share	244	247	-2	-0.9%



Consolidated balance sheet as at 30th June 2019

Assets (€M)	30/06/2019	31/12/2018	Liabilities (€M)	30/06/2019	31/12/2018
Cash, due from central banks	6 148	3 237	Financial liabilities at fair value	2 156	1 302
Financial assets at faire value through P&L	1 420	1 179	Due to banks	7 962	7 117
Derivatives used for hedging purposes	1 053	693	Customer accounts	56 698	54 555
Financial assets at faire value through equity	9 742	11 324	Debt securities	14 357	12 771
Securities at amortised cost	440	164	Tax & other liabilities, provisions	3 140	2 767
Loans and advances to banks	9 721	8 987	Insurance companies' technical reserves	53 528	48 033
Loans and advances to customers	59 053	55 575	Subordinated debt	2 508	1 667
Remeasurement adjustment on interest-rate risk hedged portfolios	774	299	Total equity	7 057	6 704
Placement of insurance activities	55 947	50 190	Share capital and reserves	2 335	2 266
Tax & other assets, equity method investments	1 643	1 887	Consolidated reserves	4 299	3 896
Investment property, property, plant & equipment, intangible assets	932	848	Gains and losses recognised directly in equity	179	104
Goodwill	538	538	Net income	244	437
			Minority interests	3	3
Total Assets	147 409	134 920	Total Liabilities	147 409	134 920



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