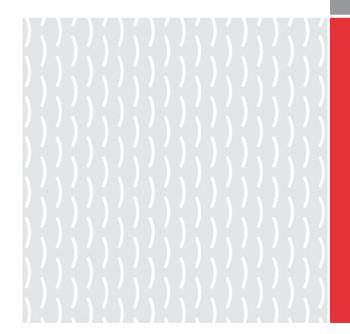


# 2015 Annual Group Results

Investor Presentation

**April 2016** 



#### **Disclaimer**

This material may contain forward-looking statements and comments relating to the objectives and strategy of Crédit Mutuel Arkéa. These forward-looking statements inherently depend on various known and unknown risks, uncertainties and other factors and are based on assumptions, project considerations, objectives and expectations linked to future events.

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#### The Instruments discussed in this material may not be suitable or appropriate for all investors.

Any purchase of Instruments should be made only after a prospective investor had completed its own independent investigation of the Instrument or trading strategy and received all information it required to make its own investment decision, including, where applicable, a review of any prospectus, prospectus supplement or memorandum describing such Instrument or trading strategy. That information would supersede this material and contain information not contained herein and to which prospective investors are referred. Prospective investors should pay particular attention to the risk factors described in those documents.

The purchase of the Instruments involves substantial risks and is suitable only for sophisticated investors who have knowledge and experience in financial and business matters necessary to enable them to evaluate the risks and the merits of an investment in the Instruments. This document is intended for market professionals and institutional investors only.

Any reference to past performance is not necessarily indicative of future results.

The consolidated financial statements as at, and for the year ended, 31 December 2015 have been approved by the Boards of Directors dated 26 February 2016 and have been audited.



### Contents

- 2015 Annual Group Results
- Asset Quality
- Solvency & Liquidity
- Funding
- Conclusion
- Appendix





### 2015: a year of reference

### Performances confirming the solidity of Crédit Mutuel Arkéa

A sustained commercial development

- Client portfolio growing by 4%
- Outstanding loans increased by €3.7 bn (+9%)
- Outstanding savings higher by €7.6 bn (+10%)

A strong growth of the financial results

- Net banking & insurance income of €1,780 M, up 3.3%
- Cost/income ratio of 69.4% (+0.2 pt)
- Cost of risk down by 7.2% at €108 M
- Historic net income of €296 M, increased by 10%

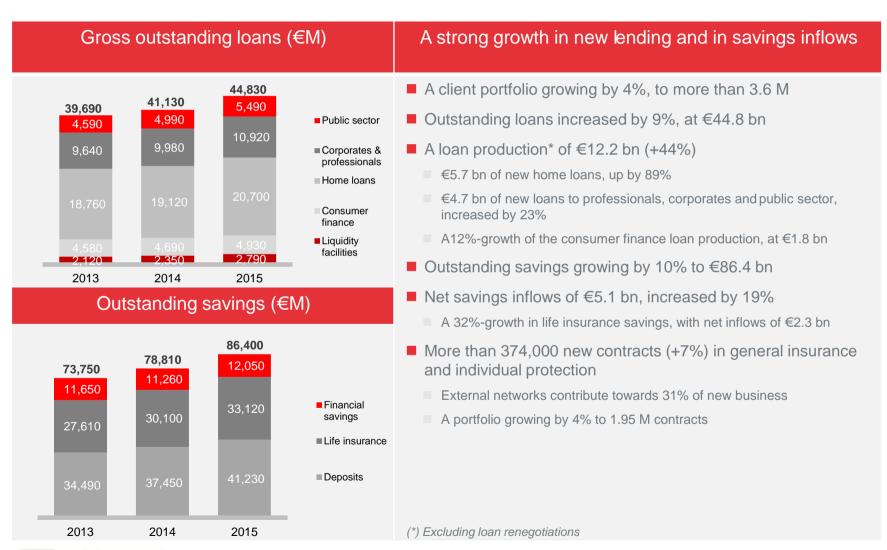
A real intrinsic strength

- Loan-to-deposit ratio of 109%
- CET1 ratio of 15.8% (\*)
- Leverage ratio of 6.9% (\*\*)
- LCR ratio of 117%



<sup>(\*\*)</sup> Includes annual results. Calculated according to the Delegated Act released on 10 October 2014; subject to the authorisation of the ECB regarding exemptions (inter-company transactions and centralised savings).

## A sustained commercial development



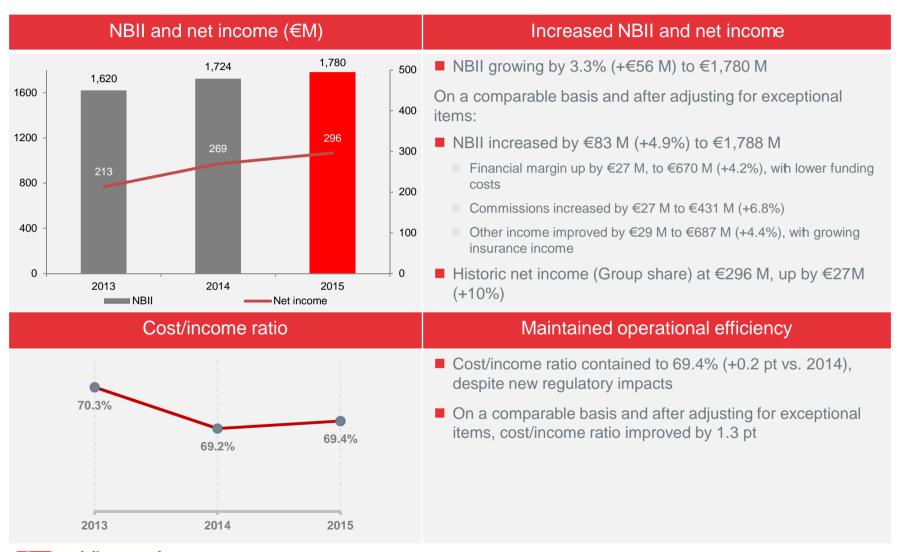


### Income statement

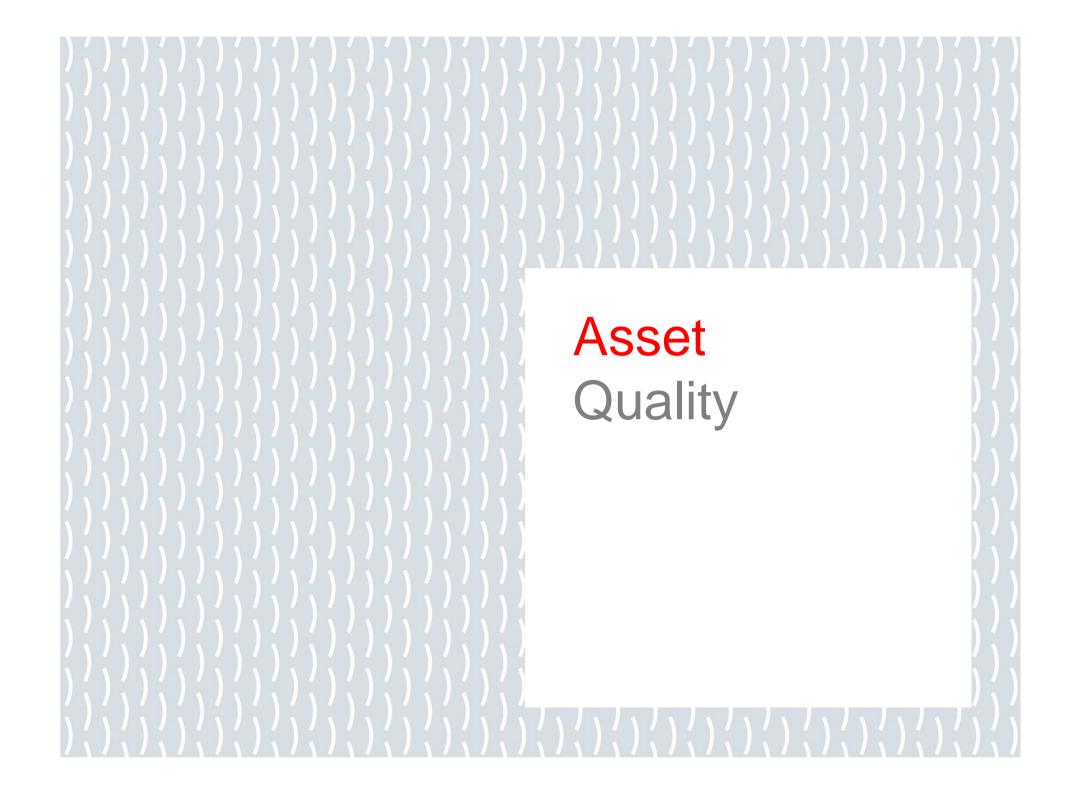
€M	2015	2014	% Var.
Net banking & insurance income (NBII)	1,780	1,724	+ 3.3 %
Operating expenses	1,235	1,193	+ 3.6 %
Gross operating income	545	531	+ 2.5 %
Cost of risk	108	116	- 7.2 %
Net operating income	437	415	+ 5.3 %
Net income Group share	296	269	+ 10.0 %



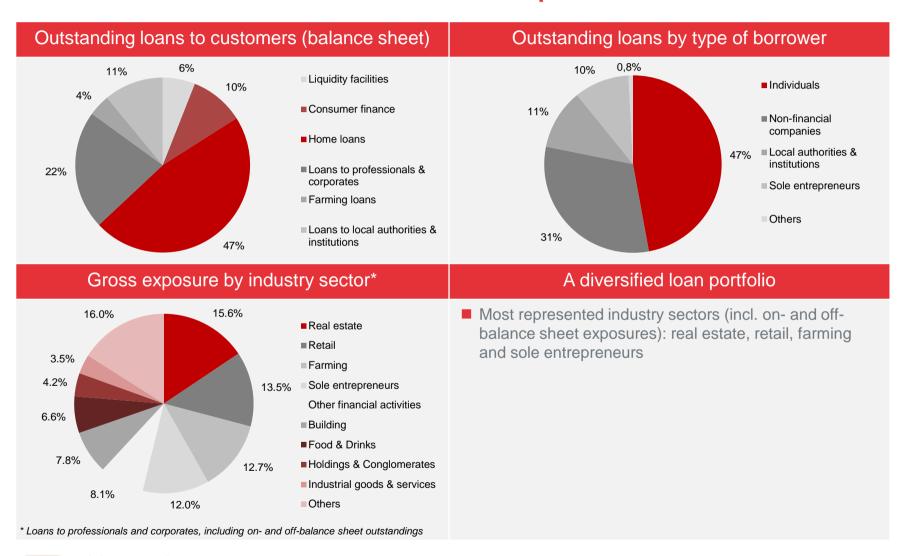
## A strong growth of the financial results





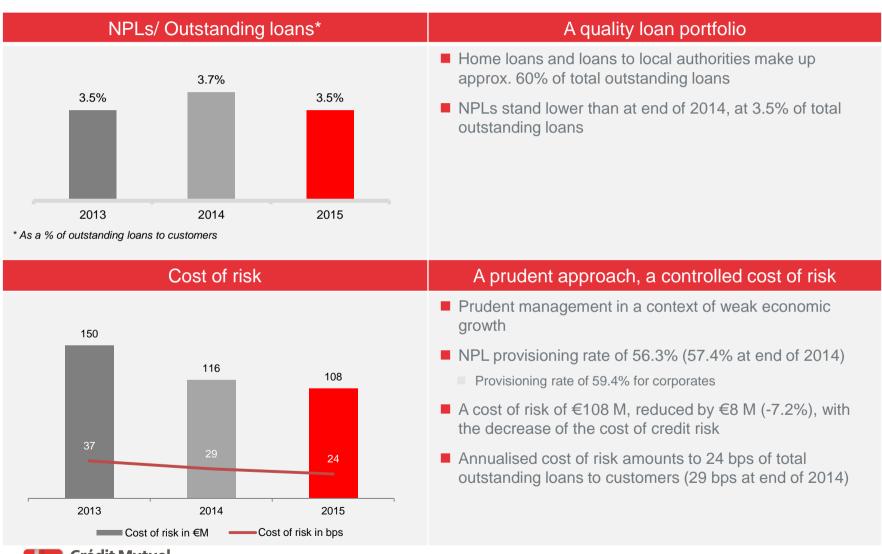


### A loan book with a limited risk profile

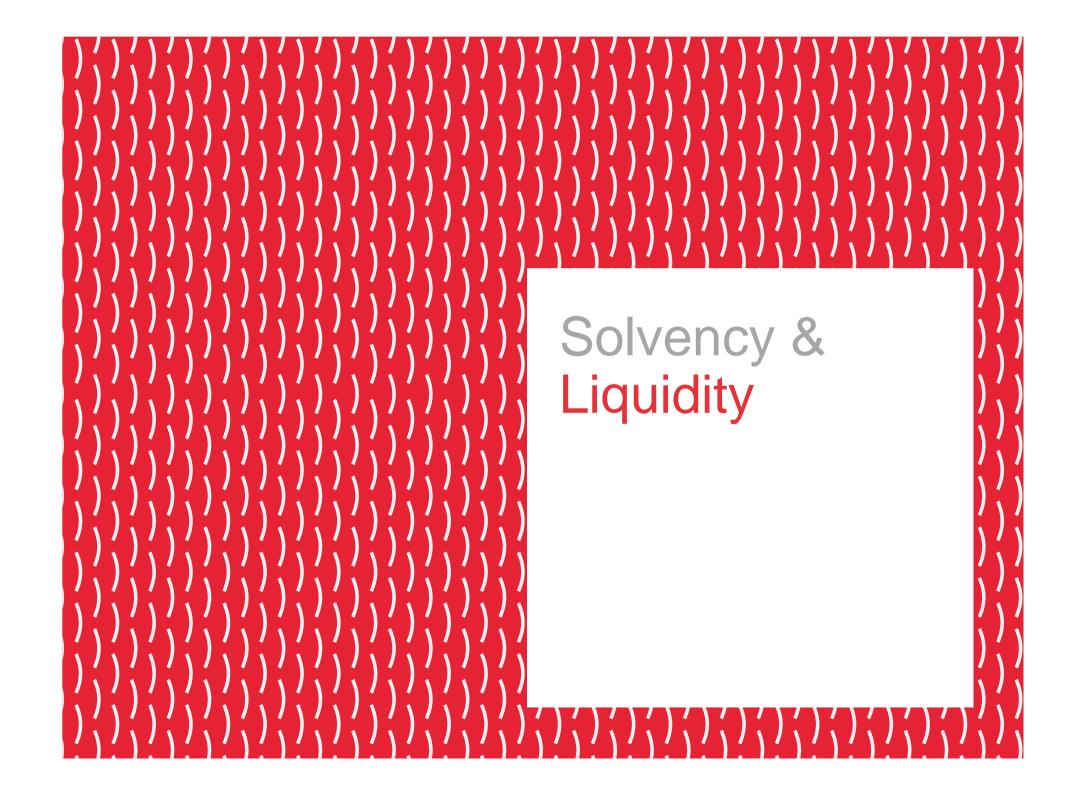




### A lower cost of risk



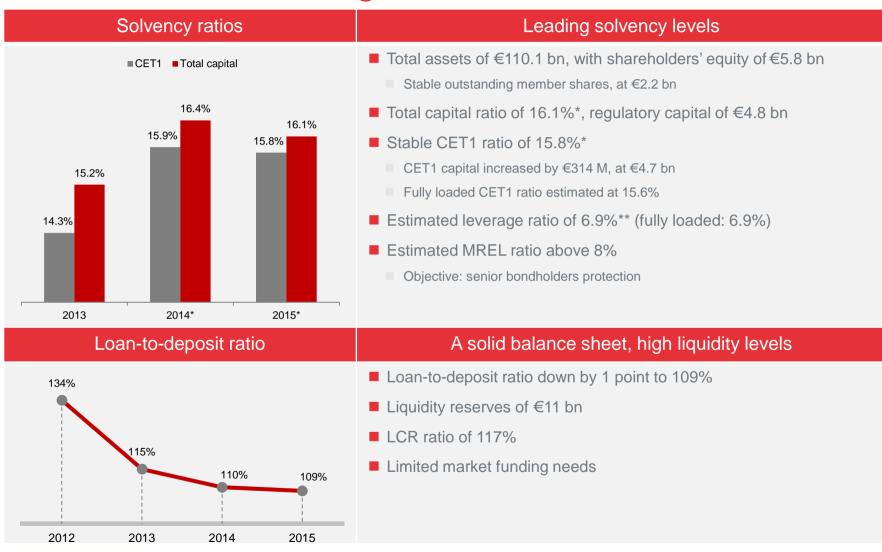




# Risk weighted assets



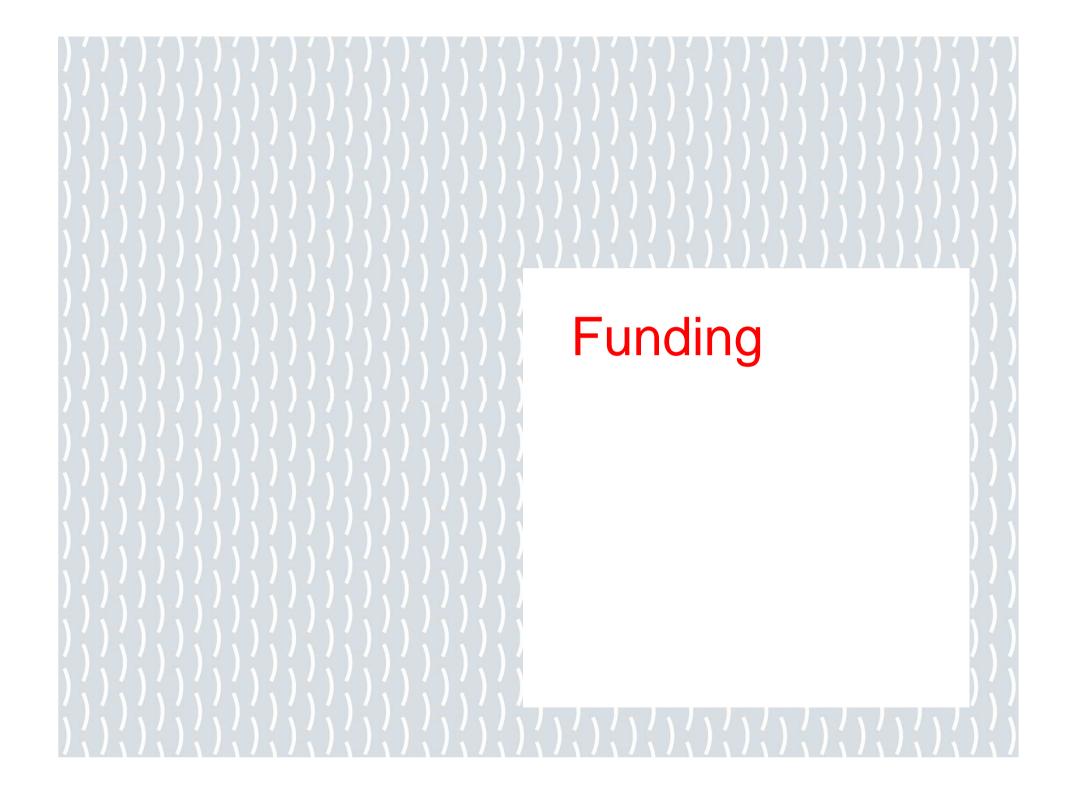
# A real intrinsic strength



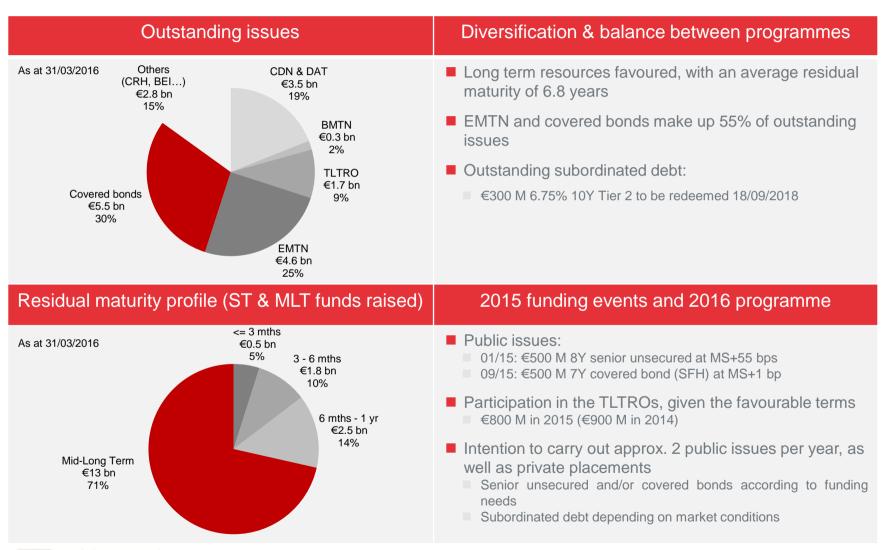


<sup>(\*)</sup> Basel III CRDIV ratio with transitory measures. Annual results included.

<sup>(\*\*)</sup> Includes annual results. Calculated according to the Delegated Act released on 10 October 2014; subject to the authorisation of the ECB regarding exemptions (inter-company transactions and centralised savings).



## Funding programme



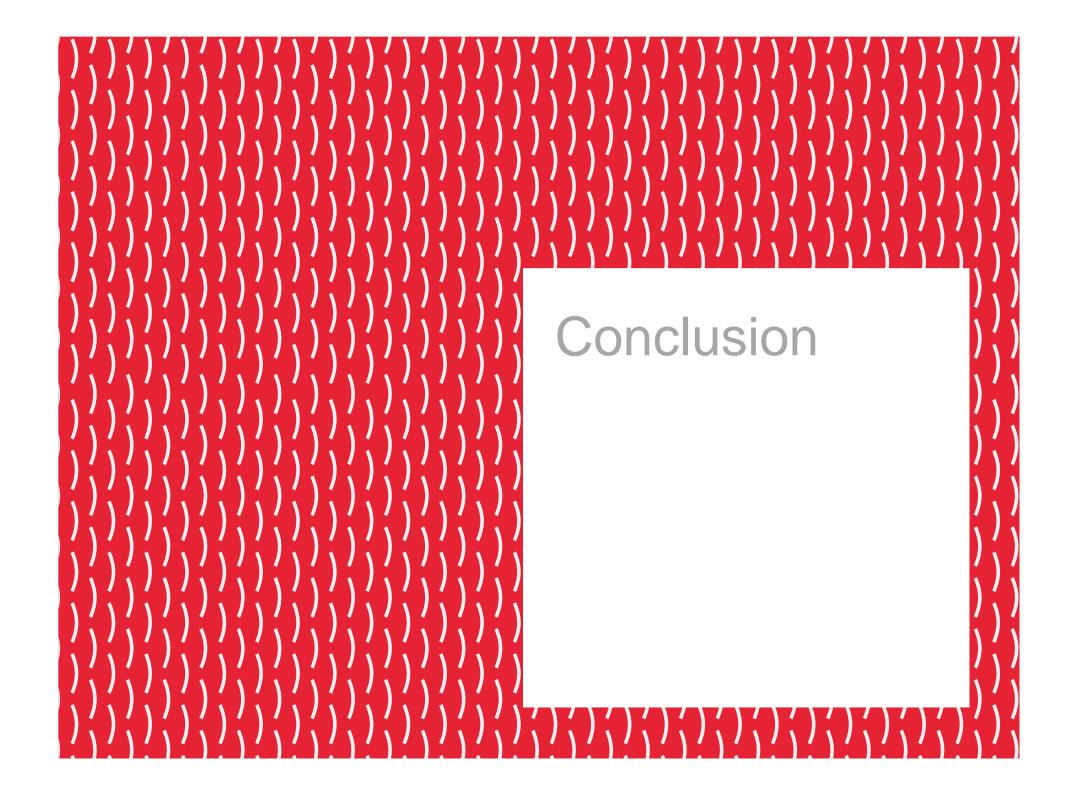


# Ratings

### Quality ratings illustrating Crédit Mutuel Arkéa's solidity

	Ratings
Moody's	<ul> <li>Long-term deposit: Aa3</li> <li>Outlook: stable</li> <li>Senior unsecured short-term debt: P-1</li> </ul>
STANDARD & POOR'S RATINGS SERVICES	<ul> <li>Senior unsecured long-term debt: A</li> <li>Outlook: negative</li> <li>Senior unsecured short-term debt: A-1</li> </ul>





### 2015

### High level performances for Crédit Mutuel Arkéa

- A sustained commercial development
- Net income growth driven by an increase in revenues
- A solid financial structure, with leading solvency and liquidity levels
- A strong development model



## "Horizons 2015" strategic plan

Growth trajectory since 2008

Outstanding
Loans
+ 52 %

Outstanding Savings + 87 %

General Insurance Contracts + 88 %

Total Assets
+ 59 %

Data as at 31/12/2015

Equity
Group share
X 2.2

Net Banking & Insurance Income + 65 %



#### Arkéa 2020

# Increasingly open our model and position ourselves as a solutions integrator

#### **Retail banking for individuals**

- Further develop our on-line banking business and adapt our networks
- Test new models

#### **Manufacturers**

- Intensify the development and the distribution of services through external networks
- Keep an opportunistic approach towards acquisitions, especially in the asset management area

# Bank for professionals, corporates and institutions

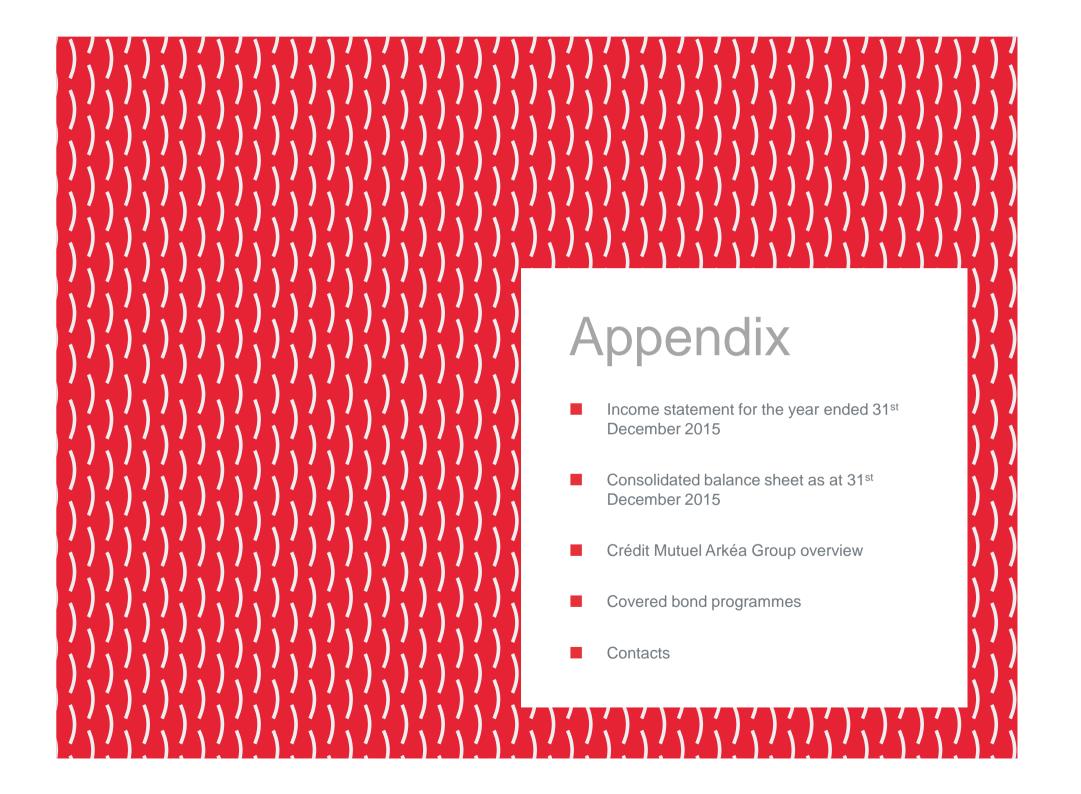
- Assist these clients with services (mobilising less capital)
- Reinforce our position in key areas, e.g. the "digital entrepreneurship" sector

#### Services on account of third parties

- Broaden our product range to develop loyalty and attract new clients
- Assist our clients, in France and abroad







# Income statement for the year ended 31st December 2015

€M	2015 IFRS	2014 IFRS	Variation	%
Net Banking & Insurance Income	1,780	1,724	56	3.3
Operating expenses	(1,235)	(1,193)	(43)	3.6
General operating expenses	(1,137)	(1,098)	(39)	3.5
Amortisation and depreciation	(99)	(94)	(4)	4.3
Gross operating income	545	531	13	2.5
Provisions for risks	(108)	(116)	8	(7.2)
Operating income	437	415	22	5.3
Shares of earnings of companies carried under equity method and income/loss on others assets	7	4	3	85.0
Pre-Tax income	443	418	25	5.9
Income tax	(147)	(147)	1	(0.4)
Net income	296	271	25	9.3
Minority interest	-	(2)	2	(90.6)
Net income – Group share	296	269	27	10.0



# Consolidated Group balance sheet as at 31<sup>st</sup> December 2015

Assets (€M)	31/12/2015 IFRS	31/12/2014 IFRS	Liabilities (M€)	31/12/2015 IFRS	31/12/201 IFR
Cash, due from central banks	2,113	1 340	Liabilities at fair value	1 094	1 40
Financial assets at fair value	15,830	12 943	Due to banks	6 456	5 05
Financial assets available for sale	36,268	36 334	Customer accounts	41 451	37 61
Due from banks	7,040	7 364	Debt securities in issue	13 780	15 19
Loans and advances to customers	44,368	40 749	Accruals, deferred income and sundry liabilities	3 593	3 91
Held-to-maturity financial assets	152	210	Insurance companies technical reserves	37 213	33 80
Accruals, prepayments and sundry assets	2,740	2 756	Provisions for contingencies and charges	366	36
Investment property	1,152	1 084	Subordinated debt	382	38
Goodwil	449	423	Shareholders' equity	5 774	5 46
			Share capital and reserves	2 203	2 21
			Consolidated reserves	2 981	2 75
			Unrealised or deferred gains or losses	294	22
			Net income	296	26
			Minority interest	3	
Total Assets	110 112	103 204	Total Liabilities	110 112	103 20





# Crédit Mutuel Arkéa at a glance

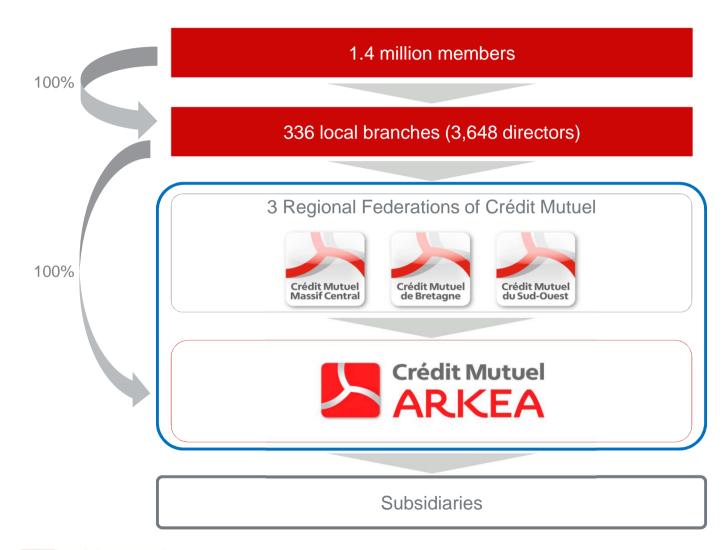
Key figures as at 31st December 2015	Crédit Mutuel Arkéa's clients
■ 3.6 million customers, 1.4 million members	■ Private individuals
■ Total assets: €110.1 bn	■ Corporates & Professionals
■ Outstanding loans: €44.8 bn, outstanding savings: €86.4bn	Institutions
■ Shareholders' equity: €5.8 bn	■ Public Sector
■ CET1 ratio ("phased-in"): 15.8%*	
■ Estimated leverage ratio: 6.9%**	

#### **Crédit Mutuel Arkéa's profile**

- A cooperative banking and insurance company, Crédit Mutuel Arkéa Group comprises the Crédit Mutuel de Bretagne, Crédit Mutuel du Sud-Ouest and Crédit Mutuel du Massif Central federations as well as approximately 20 specialised subsidiaries, which cover all of the business lines in the financial arena.
- A cooperative and mutual banking institution, Crédit Mutuel Arkéa is not listed on the stock exchange. It is owned by its customer shareholders, who are both shareholders and customers. The Group, which combines a strong financial position and a long-term growth strategy, thereby puts its performance to work on behalf of the real economy and the projects of its 3.6 million customers.
- As a producer and distributor, Crédit Mutuel Arkéa can offer its clients a comprehensive line of banking, financial, asset management and insurance products and services, among others. The Group also stands apart through its development of private label banking services on behalf of other financial institutions and payments providers.



# The stable structure of a cooperative group





### Crédit Mutuel Arkéa's business lines

### A complete range of solutions for the benefits of customers







## The Group's geographical presence

### Regional foundations, national reach

A network of close to
480 local branches and points of
sale, in Brittany, the South-West and
Massif Central

19 regional business centers for Arkéa Banque Entreprises et Institutionnels

9 regional branches for Leasecom

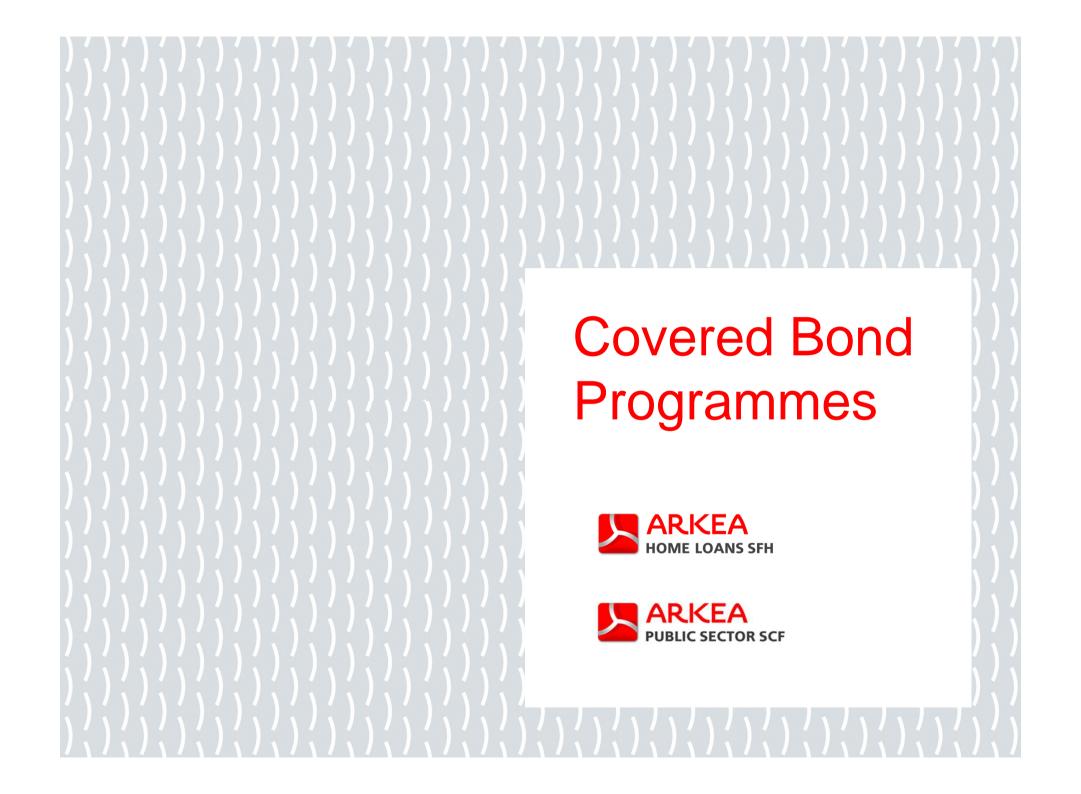
15 branches for Financo

A presence in Belgium with Fortuneo Banque and Procapital Securities Services

Monext provides services in 26 European countries







# Programmes characteristics



	Arkéa Public Sector SCF	ARKEA PUBLIC SECTOR SCF	Arkéa Home Loans SFH	ARKEA HOME LOANS SFH
Programme size	€10 bn		€ 10 bn	
Rating	AAA (S&P) and Aaa (Mood	ly's)	AAA (S&P)	
Maturity of the bonds	Soft bullet (new issues)		Soft bullet (new issues)	
Currency	EUR		EUR	
Minimum legal collateralisation	105 %		105 %	
Asset Cover Test	Monthly		Monthly	
Liquidity Support	Direct access to ECB using the cover pool			
Asset-Liability Management	Back-to-back loans to Crédit Mutuel Arkéa to ensure there is no mismatch			
Risk weighting	10 %		10 %	
Listing	Luxembourg			
Specific controller	Cailliau Dedouit et Associé	és		



# Cover pools as at 29/02/2016



	Arkéa Public Sector SCF ARKEA PUBLIC SECTOR SCF	Arkéa Home Loans SFH ARKEA HOME LOANS SFH		
Current size	€ 1,477 M	€ 5,628 M		
Over collateralisation	156.0 %	124.4 %		
Assets	100% loans to French public sector and social housing agencies originated by Crédit Mutuel Arkéa	100% French prime home loans originated by Crédit Mutuel Arkéa		
Geographical breakdown	100 % France (Brittany 23 %, Île-de-France 20 %, Aquitaine 10%, Auvergne-Rhône-Alpes 9 %)	100 % France (Brittany 65 %, Aquitaine 17 %, Île-de- France 6 %, Auvergne-Rhônes-Alpes 4 %)		
Seasoning	53 months	60 months		
Average remaining terms	205 months	146 months		
Average Loan Balance	€ 1,670,257	€ 71,611		
Average LTV	N/A	Un-indexed : 66 % Indexed : 68 %		
Number of Borrowers	884	75,421		
Issues outstanding	€ 947 M	€ 4,523 M		



### Arkéa Home Loans SFH



#### Arkéa Home Loans SFH (Issuer)

- A duly licensed French Société de Financement de l'Habitat, specialised credit institution with an exclusive purpose
- Strong protection in case of Crédit Mutuel Arkéa bankruptcy or liquidation ensured by French law
- Legal privilege for Obligations de Financement de l'Habitat investors: absolute seniority of payments
- Support from Credit Mutuel Arkéa in terms of solvability and liquidity
- Entitled to enter into ECB repo facilities, using its own Obligations de Financement de l'Habitat (limited to 10% of the cover pool)

#### Cover Pool

- Exclusively French prime home loans, originated by Crédit Mutuel Arkéa group with conservative underwriting procedures, restrictive eligibility criteria
- Benefits from the sound French home loans market (strict controls and non speculative market)
- Transfer relies on the collateral provisions of the French monetary and financial code (Article L211-38, transposition of EU Collateral Directive 2002/47)

#### ■ Crédit Mutuel Arkéa has chosen external insurance companies to guarantee home loans (excl. mortgages)

- The insurer provides an unconditional first demand guarantee to Crédit Mutuel Arkéa
- Crédit Mutuel Arkéa has chosen L'Equité, subsidiary of Generali France (rated Baa1 by Moody's and A- by Fitch)
- The new loan production (excl. mortgages) is guaranteed by CNP Caution, subsidiary of CNP Assurances (rated "A" by S&P)
- To a lesser extent Crédit Mutuel Arkéa also uses Crédit Logement's guarantee (rated "Aa3" by Moody's)

#### Closely monitored and supervised

- Regulation strengthened in 2014
- Regulated by the French Banking Authorities (ACPR) with strict conditions
- Independent specific controller, who regularly audits the collateral portfolio
- Minimum legal collateralisation of 105 %
- Liquidity rule: 180 days of liquidity ahead to cover forthcoming payments



### Arkéa Public Sector SCF



#### Arkéa Public Sector SCF (issuer)

- A licensed Société de Crédit Foncier (SCF) to issue Obligations Foncières
- Strong protection in case of Crédit Mutuel Arkéa bankruptcy or liquidation ensured by French law
- Legal privilege for Obligations Foncières investors : absolute seniority of payments
- Support from Credit Mutuel Arkéa in terms of solvability and liquidity
- Direct access to ECB liquidity

#### Cover Pool

- Strict eligibility criteria to enter cover pool
- Pure French public sector exposure (direct exposure or 100% guaranteed by such entities), no ABS
- Loans originated by Crédit Mutuel Arkéa only

#### Strict regulation and supervision

- Regulation strengthened in 2014
- Regulated by the French Banking Authorities (ACPR) with strict conditions
- Independent specific controller, regular audit of the collateral portfolio
- Minimum legal collateralisation of 105 %
- Liquidity rule: 180 days of liquidity ahead to cover forthcoming payments



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