



PRINCIPLES FOR RESPONSIBLE BANKING

Responsible Banking
Progress Statement

2024

The Principles for Responsible Banking (PRB) is a financial initiative of the United Nations Environment Programme (UNEP FI) that offers the banking sector a framework for alignment with the United Nations Sustainable Development Goals (SDGs) and the Paris Agreement on climate change. The Crédit Mutuel Arkéa group joined the PRB initiative in 2021.

Since the establishment of the PRB, regulatory requirements for sustainability reporting have evolved, and voluntary reporting frameworks have been developed. To prevent signatories from reporting the same information in multiple reporting formats, the reporting approach has been

redefined by the initiative with the Responsible Banking Progress Statement, which was developed to allow signatories to present their annual progress towards the implementation of the PRB in a format that helps demonstrate to internal and external stakeholders, through a concise narrative, how sustainability is a key aspect of the bank's strategy.

The table below provides a summary of the progress made by the Crédit Mutuel Arkéa group on each of the principles of the PRB initiative. Detailed information regarding the elements presented below can be found in the [2024 Sustainability Report](#) and the [2024 Company with a mission report](#).

The table below provides a summary of the progress made by the Crédit Mutuel Arkéa group on each of the principles of the PRB initiative.

Principle 1: Alignment	Principle 2: Impact and target setting	Principle 3: Clients and customers
<p>As a cooperative and mutualist group, the Crédit Mutuel Arkéa group is composed of the federations of Crédit Mutuel de Bretagne and Crédit Mutuel du Sud-Ouest, along with their affiliated local branches, of Crédit Mutuel Arkéa, and around forty specialized subsidiaries covering all areas of the financial sector.</p> <p>The group is committed to collective initiatives aimed at enhancing the sustainability of the economic and financial world within the United Nations Global Compact (2015), the Principles for Responsible Banking (2021), as well as dedicated initiatives addressing environmental issues: the Net Zero Banking Alliance (2022) and the Finance for Biodiversity Pledge (2021).</p> <p>It also responds to the recommendations of the CDP (formerly the Carbon Disclosure Project) and the Taskforce on Climate-related Financial Disclosure (TCFD)¹.</p> <p>As part of its strategic project for 2030, Crédit Mutuel Arkéa defined its new sustainable finance strategy at the end of 2024. This strategy outlines the priority sustainability issues confirmed by the double materiality analysis conducted in the 2024 sustainability report, namely:</p> <ul style="list-style-type: none"> ▶ climate change mitigation and adaptation; ▶ biodiversity and natural capital; ▶ water and resources. 	<p>In 2024, the double materiality analysis conducted as part of the first sustainability report, established by the Corporate Sustainability Reporting Directive (CSRD), allowed for the identification of both positive and negative impacts, whether real or potential, as well as the material risks and opportunities for the Crédit Mutuel Arkéa group. This analysis, published in the Group's 2024 sustainability report, confirmed and completed the impacts identified in the previous years' PRB reports.</p> <p>The material impacts of financing and investments at the group level particularly focus on issues related to climate change, water, biodiversity, natural capital, and social inclusion.</p> <p>The impacts, risks, and opportunities (IRO) of the group are closely linked to its business model, strategy, and territorial presence. To manage its material impacts, risks, and opportunities, the Crédit Mutuel Arkéa group has implemented several sectoral and thematic policies, defined objectives, and carries out actions whose effectiveness is measured using indicators. These objectives are mostly issued from the implementation of Crédit Mutuel Arkéa's commitments as a company with a mission or from its sustainable finance strategy.</p>	<p>The group has established several mechanisms to support its clients in their transitions (individuals, professionals, farmers, businesses, and institutions).</p> <p>The group aims to assist its stakeholders with their own challenges by integrating a necessary transition phase to evolve towards sustainable production and consumption practices. As part of its 2030 sustainable finance roadmap, the group is committed to consistently integrate just transition and sovereignty of territories issues when making environmental commitments, in order to prioritize equitable and inclusive measures.</p> <p>In response to the identified material issues, the main actions implemented concern dedicated offers and support mechanisms for clients in their transitions, deployed by the various entities of the group. These are detailed in the sustainability report. As examples: financing offers for energy renovation, the production of decarbonized energy, carbon impact loans, personal microcredits; assistance for borrowers in difficulty, and the 'sensitive accounts' system (reversal of charges).</p> <p>For example, Arkéa Banque Entreprises et Institutionnels has been marketing the Pact Carbon loan offer since 2023, which allows its willing customers to benefit from a carbon footprint assessment and an interest rate reduction based on the reduction of their carbon intensity. In addition, the Pact Carbone loan offers a bonus aimed at valuing counterparties that have achieved a reduction target in line with a carbon trajectory compatible with the objectives of the Paris Agreement. The carbon measurement and the definition of the trajectory are carried out by an independent third-party organisation. A report is submitted to the customer twice a year.</p>

¹ - In July 2023, the Financial Stability Board (FSB) announced the completion of the work of the Task Force on Climate-related Financial Disclosures (TCFD), with the ISSB standards marking the culmination of the TCFD's efforts. Having fulfilled its mission, the TCFD was dissolved in October 2023.

Principle 1: Alignment	Principle 2: Impact and target setting	Principle 3: Clients and customers
<p>The deployment of policies and actions in favor of these issues will be systematically carried out and reinforced through the lens of two important aspects for the group:</p> <ul style="list-style-type: none"> ► impacts on the sovereignty of territories, whether it concerns food sovereignty, defense, transport, energy, or reindustrialization; ► just transition, in order to take equity, social justice, and inclusion into account in decision-making. <p>As a company with a mission, Crédit Mutuel Arkéa has also published a roadmap for Company with a Mission 2025-2027.</p>	<p>As examples, in order to address the identified material issues, the group has set quantitative objectives for the production of loans and the collection of savings dedicated to environmental transition; carbon intensity targets consistent with its NZBA alliance engagements; and an annual meeting rate objective for clients identified as 'financially vulnerable' or for the prevention of over-indebtedness.</p>	
<p>Links & references</p> <ul style="list-style-type: none"> ► Sustainability Report 2024 Crédit Mutuel Arkéa Group 1.1 Group profile 1.2 A committed player 1.3 From Raison d'être (Purpose) to the status of a company with a mission 1.6 Crédit Mutuel Arkéa strategy 1.7 2024 highlights 2.1 General information (ESRS 2) ► Company with a mission report 2024 Crédit Mutuel Arkéa 	<p>Links & references</p> <ul style="list-style-type: none"> ► Sustainability Report 2024 Crédit Mutuel Arkéa Group 2.1 General information (ESRS 2) 2.2 Environmental information 2.3 Social information 2.4 Governance information (G1) 	<p>Links & references</p> <ul style="list-style-type: none"> ► Sustainability Report 2024 Crédit Mutuel Arkéa Group 2.1 General information (ESRS 2) 2.2 Environmental information 2.2.2.5 Products and services related to the environmental transition 2.3.3 Consumers and end-users (S4)

Principle 4: Stakeholders	Principle 5: Governance and culture	Principle 6: Transparency and accountability
<p>The measures taken by Crédit Mutuel Arkéa are regularly adjusted in light of the main expectations and interests of its stakeholders.</p> <p>They are considered in its strategy and business model at two levels:</p> <ul style="list-style-type: none"> ► Strategy: stakeholder expectations may be integrated into the company with a mission roadmap and Crédit Mutuel Arkéa's strategic plan; ► Business model: the creation or updating of policies or the making of commitments on a particular theme. <p>Understanding the interests and perspectives of key stakeholders related to the strategy and its business model:</p> <ul style="list-style-type: none"> ► As part of the management of non-financial ratings, the Group's assessments are analysed, highlighting the major expectations of the rating agencies, customers and investors. The ratings and/or questionnaires focus on similar topics, determined by the main material issues in the banking sector (climate and environmental strategy, compliance and corporate governance issues); ► The interviews carried out as part of the double materiality analysis process also revealed that the interests and viewpoints of the main parties affected and interested focus on Crédit Mutuel Arkéa's responses to the main environmental and societal issues affecting its historical regions: food safety and the transition of the agri-food sector, transport, access to home, including healthcare, banking inclusion, support for job creation, etc. 	<p>As a cooperative and collaborative banking group, Crédit Mutuel Arkéa embodies this strong identity through significant involvement of its governance and by engaging its stakeholders in defining the group's sustainability strategy.</p> <p>The Board of Directors of Crédit Mutuel Arkéa approves the strategic orientations of the group, including the sustainable finance roadmap for 2030. It then ensures their implementation through the executive bodies and provides regular oversight.</p> <p>In addition, two board members have been designated as referents on ESG-Climate issues.</p> <p>The training of board members on sustainability topics is one of the key commitments of the sustainable finance roadmap of Crédit Mutuel Arkéa. They receive regular training throughout their term.</p> <p>Since 2023, the General Management Committee has integrated sustainable finance issues. It proposes strategic orientations and commitments regarding sustainable finance to the Board of Directors, aligned with the purpose of Crédit Mutuel Arkéa, as well as the relevant framework provisions.</p> <p>The sustainable finance strategy is implemented through the sustainable finance division, which consists of the sustainable finance managers of the group's entities and a central team, the Group Sustainable Finance Department, which facilitates the sharing of knowledge on the issues and the implementation of the sustainable finance roadmap for 2030.</p>	<p>As part of the 2024 Universal Registration Document (URD), Crédit Mutuel Arkéa has published its first sustainability report, developed in accordance with the Corporate Sustainability Reporting Directive (CSRD).</p> <p>This report contains extra-financial data related to the material impacts, risks, and opportunities for the group and incorporates the contents of the TCFD² and NZBA reports, which were previously published separately.</p> <p>The sustainability report of the Crédit Mutuel Arkéa group has been audited for its compliance with the requirements of the CSRD.</p> <p>In light of its status as a company with a mission, Crédit Mutuel Arkéa has also published its 2024 mission report, which presents the outcomes of its first roadmap by the end of 2024 and the commitments of its 2025-2027 roadmap.</p>

2 - In July 2023, the Financial Stability Board (FSB) announced the completion of the work of the Task Force on Climate-related Financial Disclosures (TCFD), with the ISSB standards marking the culmination of the TCFD's efforts. Having fulfilled its mission, the TCFD was dissolved in October 2023.

Principle 4: Stakeholders	Principle 5: Governance and culture	Principle 6: Transparency and accountability
<p>The cooperative model of the group also allows for stakeholder representation on the company's Boards of Directors.</p> <p>The main stakeholders affected or interested in the group's activities, as well as those who are interested users of our ESG information, are listed in the sustainability report.</p> <p>This approach complements the regular exchanges that the group maintains with its internal and external stakeholders. These exchanges enable the group to both enhance its understanding of its impacts on its stakeholders (the social, environmental, and societal consequences of its activities) and to better understand their expectations.</p>	<p>All business areas and functions of the group are gradually integrating sustainability considerations into their activities. Various training actions are put in place each year to raise awareness among employees and enhance their skills on these issues, such as the Climate Fresk.</p> <p>In addition to the governance of Crédit Mutuel Arkéa, a Mission Committee has been established since 2022. It is specifically responsible for developing the mission-driven company roadmap and monitoring the mission.</p> <p>Regarding incentive mechanisms, the annual variable compensation defined for the management body is linked to the financial and extra-financial performance of the year, which is part of a multi-year framework aligned with the strategy of the Crédit Mutuel Arkéa group. Indicators related to climate and sustainability have been defined.</p>	
<p>Links & references</p> <p>► Sustainability Report 2024 Crédit Mutuel Arkéa Group</p> <p>2.1.2.4 Interests and views of stakeholders</p> <p>2.1.3.2 Disclosures on the materiality assessment process</p>	<p>Links & references</p> <p>► Sustainability Report 2024 Crédit Mutuel Arkéa Group</p> <p>1.3 From Raison d'être (Purpose) to the status of a company with a mission</p> <p>2.1.2.3 Governance</p> <p>2.4 Governance information (G1)</p>	<p>Links & references</p> <p>► Sustainability Report 2024 Crédit Mutuel Arkéa Group</p> <p>2.5 Information certification report</p> <p>► Company with a mission report 2024 Crédit Mutuel Arkéa</p>



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The Crédit Mutuel Arkéa group comprises Crédit Mutuel Arkéa, the Crédit Mutuel de Bretagne and Crédit Mutuel du Sud-Ouest federations and their member local savings banks, as well as some 40 specialised subsidiaries (Fortuneo, Monext, Arkéa Banque Entreprises et Institutionnels, Arkéa Asset Management, Suravenir, Suravenir Assurancesp....).

